Contact:Steve RichardsTelephone:(01344) 352253Email:stephen.richards@bracknell-forest.gov.ukDate Published:26 September 2007



#### NOTICE OF MEETING

### LICENSING AND SAFETY COMMITTEE

#### 04 OCTOBER 2007

#### TO: ALL MEMBERS OF THE LICENSING AND SAFETY COMMITTEE

You are requested to attend a meeting of the above Committee on **04 October 2007 at 7.30 pm** in the Council Chamber, Fourth Floor, Easthampstead House, Bracknell, to transact the business set out in the attached agenda.

> Alison Sanders Director of Corporate Services

#### Members of the Licensing and Safety Committee

Councillor Brunel-Walker (Chairman) Councillor Mrs Ryder (Vice-Chairman)

Councillors Baily, Mrs Barnard, Beadsley, Blatchford, Brossard, Burrows, Finch, Kendall, Leake, Osborne, Thompson, Virgo and Ms Wilson

#### **EMERGENCY EVACUATION INSTRUCTIONS**

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- 1 Leave the building immediately
- 2 Follow the green signs
- 3 Use the stairs not the lifts
- 4 Do not re-enter the building until told to do so



### THE LICENSING AND SAFETY COMMITTEE 04 October 2007 (7.30 pm) Council Chamber, Fourth Floor, Easthampstead House, Bracknell.

#### AGENDA

1.

**APOLOGIES FOR ABSENCE** 

2. **DECLARATIONS OF INTEREST** 

	Members are required to declare any personal or prejudicial interests and the nature of that interest, in respect of any matter to be considered at this meeting.	
3.	<b>MINUTES</b> To approve as a correct record the minutes of the meeting held on 5 July 2007.	1 - 4
4.	URGENT ITEMS OF BUSINESS	
	Any other items which, pursuant to Section 100B(4)(b) of the Local Government Act 1972, the Chairman decides are urgent.	
5.	AIR QUALITY (Director of Environment and Leisure)	5 - 6
6.	LICENSING POLICY - REVIEW (Director of Environment and Leisure)	7 - 88
7.	NEIGHBOURHOOD NOTIFICATIONS (Director of Environment and Leisure)	89 - 92
8.	MANUAL OF INSPECTION STANDARDS (Director of Environment and Leisure)	93 - 96
9.	GAMBLING ACT 2005 - IMPLEMENTATION (Director of Environment and Leisure)	97 - 98
10.	ONLINE LICENSING (Director of Environment and Leisure)	99 - 100
11.	STREET COLLECTION PERMITS (Director of Environment and Leisure)	101 - 104

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## Agenda Item 3

#### LICENSING AND SAFETY COMMITTEE 05 JULY 2007 (7.30pm - 8.55pm)

Present: Councillors Brunel-Walker, Baily, Mrs Barnard, Beadsley, Brossard, Burrows, Finch, Leake, Osborne, Mrs Ryder, Thompson and Virgo

Apologies for absence were received from:

Councillors Blatchford and Kendall

#### 4. Declarations of Interest

There were no declarations of interest made at the meeting.

#### 5. Minutes and Matters Arising

**RESOLVED** that the minutes of the meetings of the Licensing and Safety Committee of 19 April and 23 May 2007 be approved as a correct record and signed by the Chairman.

#### 6. Appointment of Licensing Panel Chairmen

The Committee was advised that following Annual Council there were two vacancies for Licensing Panel Chairman which needed to be appointed to.

RESOLVED that Councillors Beadsley and Thompson be appointed as Licensing Panel Chairmen for the 2007/08 municipal year.

#### 7. Health and Safety Law Enforcement Plan 2007-2008

The Committee considered a report which accompanied the finalised Health and Safety Law Enforcement Plan 2007-2008 and proposed the adoption of the plan to meet statutory requirements. This had been considered in draft format at the Committee meeting of 1 February 2007

Members were advised that the Plan provided detailed information about inspection and enforcement action taken in 2006-2007, a work programme for 2007-2008 and key priorities for Health and Safety work for this period. In line with relevant guidance, all business premises within the Borough were inspected according to risk, with low risk premises completing self-assessment questionnaires and attending seminars as alternatives to routine inspections. Additionally, again in line with a Government drive to ease the burden of regulation on business, work detailed within the Plan included new educational and pro-active initiatives to encourage good practice within the Borough as well as partnership working with the Health and Safety Executive and local businesses to create "added value".

**RESOLVED** that the Committee:

- (i) adopt the Health and Safety Law Enforcement Plan for 2007-2008;
- (ii) note the focus on topic inspections and option of inspection strategies for low risk businesses to ensure resources are allocated to the areas of greatest risk/impact; and
- (iii) note the portfolio of joint working with the Health & Safety Executive designed to ease the burden on businesses in the Borough and to meet

the Health and Safety Commissioning (HSC) targets to improve health and safety by 2010.

#### 8. Licensing Annual Report 2006-2007

The Committee considered a report of which detailed the activities of the Licensing function in the Environment and Leisure Department during 2006-2007. The Committee was asked to consider and comment upon the work carried out for this period.

The report included a breakdown of licences, registrations and permits issued or processed by the licensing section and details of work carried out around the issues of the Licensing Act 2005, the Gambling Act and Street and other Collection permits. Members sought and were provided with clarification of the two types of taxi license available and the issue of how direct debit mandates for charity collections were dealt with in the absence of any government regulation.

**RESOLVED** that the Committee receive this report.

#### 9. **Tariff Charges**

The Committee considered a report which outlined the annual process undertaken to determine the fees charged (the tariff) by Hackney Carriages (Taxis) within Bracknell Forest. Members were advised that the current tariff came into effect in October 2006. Any changes needed to be considered now to ensure that the legislative requirements regarding the advertisement of proposed changes to tariffs, and the consideration of any objections, could be met prior to introduction in October 2007. The formula previously agreed with the taxi trade and used to establish increases in tariffs for the last eight years was used to calculate an increase for 2007-08. The resulting figure of less than 1% (0.84%) was considered by both the trade and the Council to be too low to introduce due to the costs which would be incurred to implement the increase for the reprogramming and testing of meters. Members were advised that in view of these circumstances, members of the trade had indicated that no increase would be the preferred option.

**RESOLVED** that the Committee agree not to implement a change in the tariff at this time.

#### 10. Gambling Act 2005

The Committee was advised that the transition period for the Gambling Act was in place until 30 July, with a "go live" date of 1 September 2007. No Panel hearings had yet been required as all applications received and processed to date had been fast track applications which used the standard conditions. A second set of guidance on the Act had been issued and there was a training course available on 1 August 2007 in Maidenhead. Members were encouraged to attend and to advise Laura Driscoll if they wished to do so.

#### 11. Licensing Act Policy Consultation

The Committee was advised that the Licensing Act Policy was currently being consulted upon. Some comments had already been received and the consultation period ran until 6 September. The outcome of the consultation and any consequence amendments made to the Licensing Act Policy would be reported to the next meeting of the Committee on 4 October 2007. The Policy would then be considered at full Council prior to publication by the end of 2007.

#### 12. Training of new Councillors

The Committee was advised that due to staff illness, training for new Committee members had yet to be arranged. Members would be updated once arrangements had been put in place. The Chairman stressed that it was important that Members volunteer for forthcoming Licensing Panel dates if they were available to do so.

CHAIRMAN

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# Agenda Item 5

#### LICENSING AND SAFETY COMMITTEE 4 OCTOBER 2007

#### AIR QUALITY (Director of Environment & Leisure)

#### 1 INTRODUCTION

1. The UK Government published its strategic policy framework for air quality management in 1995, establishing national strategies and policies on air quality which culminated in the Environment Act 1995. The air quality strategy provides a framework for local air quality control through air quality management and air quality standards. The air quality data is used to inform the Council's policies in relation to its Local Transport Plan. By way of example, the data has informed the impact on air quality in relation to the RAF Staff College redevelopment, Peacock Farm and the town centre regeneration.

#### 2 SUPPORTING INFORMATION

- 2.1 The Council collects comprehensive air quality data on the Borough from air quality stations, lamppost monitors and diffusion tubes at specific locations throughout the Borough. Every 3 years, the Council is required to carry out an air quality review and assessment of air quality in its area. The last review was carried out in April 2006 and concluded that the Council is not required to carry out a detailed review and assessment for carbon monoxide, benzene, I, B butadiene, lead, PM<sup>10</sup> or sulphur dioxide. The review required Bracknell Forest Borough Council to carry out monitoring for nitrogen dioxide.
- 2.2 To monitor for nitrogen dioxide, the Council currently has 2 air quality continuous stations, one at Fox Hill School, urban background location, and the other off Downshire Way (Old Bracknell Close and Boxford Ridge). The Council has 2 lamppost monitors, one placed in Elizabeth Close to monitor Bagshot Road and another located at the roundabout junction between Binfield Road and Millennium Way in Bracknell. Bagshot Road/Downshire Way are the Borough's busiest transport routes. Binfield Road/Millennium Way is the transport route likely to be the preferred route for material to arrive for the regeneration of the town centre. In addition these stations are supported by a network of 77 nitrogen dioxide tubes distributed at 27 locations throughout the Borough.
- 2.3 The standard for nitrogen dioxide until 2010 is an annual mean concentration of 40ugm<sup>-3</sup>, and one-hour mean concentration 200ugm<sup>-3</sup> not to be exceeded more than 18 times per year. To monitor progress, the Council is required to submit an annual progress report to the Department for Environment, Food and Rural Affairs (DEFRA). Based on the 2006 air quality review, the 2007 report has concluded that the Council is not breaching the current air quality standards, but must continue to monitor for nitrogen dioxide. The 2007 data will be reviewed in 2008 and a conclusion drawn as to whether an air quality management area is thought to be needed.

#### 3 IMPACT ASSESSMENT

3.1 There are no implications identified.

#### 4 STRATEGIC RISK MANAGEMENT ISSUES

4.1 There are no strategic risk management issues identified.

#### **Background Papers**

Air Quality Updating and Screening Assessment

for Bracknell Forest Borough Council (AEA Technology) April 2006 Air Quality Progress Report 2007 for Bracknell Forest Borough Council

Contact for further information

David Steeds, Environment & Leisure Department – 01344 352530 david.steeds@bracknell-forest.gov.uk

Doc Ref

Secs1: cttes\licensing & safety\2007\oct\air quality\21.9.07

## Agenda Item 6

#### LICENSING AND SAFETY COMMITTEE 4 OCTOBER 2007

#### **REVIEW OF LICENSING POLICY** (Director of Environment & Leisure)

#### 1 INTRODUCTION

- 1.1 The provisions of the Licensing Act 2003 require that the Council must have a Licensing Policy in place and must review that policy every 3 years.
- 1.2 The existing Policy came into effect in January 2005 and must therefore be reviewed and republished by January 2008. A process of consultation on the Policy started on 14 June 2007 and ended on 6 September 2007. Attached to the report as Annex C are copies of correspondence received as part of that consultation process. The purpose of this report is to bring the Policy, with suggested changes, to the Committee for comment prior to approval by Full Council on 28 November 2007 and publication in January 2008.

#### 2 **RECOMMENDATION**

#### That the Committee

- i) notes the proposed changes to the Licensing Policy
- ii) agrees that the revised policy be put forward to
  - a) The Executive on 23 October 2007 and
  - b) Full Council on 28 November 2007 for approval.

#### 3 ADVICE RECEIVED FROM

#### Borough Solicitor

3.1 The legal implications are included within the report.

Borough Treasurer

3.2 There are no significant financial implications arising from this report.

Impact Assessment

3.3 Impacts identified have been included within the Policy.

Strategic Risk Management Issues

3.4 The Policy can be subjected to legal challenge which may put the Council at financial risk. The previous policy was subjected to examination by Legal Counsel before adoption. The changes proposed to the new policy are not significant and all changes have taken into account those principles put forward by Counsel during the last Policy approval.

#### 4 SUPPORTING INFORMATION

- 4.1 Section 5 of the Licensing Act requires a Licensing Authority to prepare and publish a statement of its Licensing Policy every 3 years. The Policy must be published and in force before the Authority carries out any licensing function under the Act. The existing Policy expires on 6 January 2008.
- 4.2 Before determining its Policy for any 3-year period, the Licensing Authority must consult with Responsible Authorities, persons or bodies representing local licence holders and persons/bodies representing businesses and residents within the area. Officers can confirm that consultation was carried out in accordance with the statutory requirements and the Cabinet Office Consultation Guidance by publication on the Bracknell Forest website and targeted correspondence to responsible authorities and licence holders.
- 4.3 Attached as Annex A to this report is the existing Policy and at Annex B the proposed Policy. Annex B is marked to show changes to Annex A, together with comments as to why those changes are suggested.
- 4.4 The comments received as part of the consultation process and attached as Annex C have been considered and where appropriate included within the Policy. Some of the comments received, however, were not in fact relevant to the Policy, but are controlled directly by legislation and therefore outside the scope of this review and were therefore disregarded.

Background Papers Licensing Policy 2005 Licensing Act 2003 Section 186 Guidance to Licensing Act Cabinet Office Guidance on Consultation

<u>Contact for further information</u> Robert Sexton, Environment & Leisure Department – 01344 352580 <u>robert.sexton@bracknell-forest.gov.uk</u>

Doc Ref

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# LICENSING POLICY

December 2004

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#### 1. Introduction to the Policy

- 1.1 The Government has introduced legislation to reform the country's licensing laws. The Licensing Act 2003 requires Bracknell Forest Borough Council to publish a 'Statement of Licensing Policy' which sets out the policies the Licensing Authority will apply to promote the four Licensing Objectives when making decisions on applications. In drafting this Policy, the Licensing Authority wants to improve the look and feel of Bracknell Forest, attracting visitors and making it a stimulating and enjoyable place in which to live, study or work.
- 1.2 In carrying out its licensing function, the Licensing Authority will promote the four Licensing Objectives. These are the only matters to be taken into account when determining an application. The four Licensing Objectives are:
  - (a) Prevention of Crime and Disorder;
  - (b) Public Safety;
  - (c) Prevention of Public Nuisance; and
  - (d) Protection of Children from Harm.
- 1.3 There are four main licensable activities:
  - a) the sale by retail of alcohol;
  - b) the supply of alcohol by or on the behalf of a club to, or to the order of, a member of the club;
  - c) the provision of regulated entertainment; and
  - d) the provision of late night refreshment.

This Licensing policy is about the regulating of licensable activities and as such is focussed on the direct impact of activities taking place on or in the vicinity of those premises. It is not a primary mechanism for controlling general nuisance unconnected to the Licensing Objectives.

- 1.4 This Policy is intended to shape the future of licensing, entertainment and related social activities within the Borough, and has been produced after consultation with the public and interested bodies, including the licensed trade and other agencies (Annexe A). Due consideration has been given to all relevant responses in the production of the final version of this Policy.
- 1.5 The Licensing Authority aims to ensure that licensed premises have good operating Practices, which assist in reducing the significant contribution that alcohol misuse makes to violent crime.
- 1.6 The Licensing Authority is committed to working in close partnership and communicating with all licensees, responsible authorities and interested parties where appropriate in order that they have a clear understanding of both the legislative and operation requirements.
- 1.7 The Licensing Authority is committed to promoting the Borough's Cultural Strategy and will actively encourage a broad range of entertainment, recognising the wider cultural benefits for local communities. Live performance is central to the development of cultural diversity and vibrant, exciting communities, particularly traditional entertainment such as circus and street arts. The Licensing Authority recognises that artistic freedom of expression is a fundamental right and should be greatly valued.
- 1.8 To ensure this Policy integrates with other cultural strategies, such as Community Safety Plan, Local Strategic Plan, and Local Crime and Reduction Partnership, the Licensing

authority has liaised and consulted with the appropriate groups, as listed in Annexe A, and will continue to develop close working partnerships.

- 1.9 The Licensing Authority recognises that licensing is about the carrying on licensable activities on licensed premises, by qualifying clubs and at temporary events within the terms of the 2003 Act, and that conditions attached to various authorisations will be focussed on matters which are within the control of individual licensees and others in possession of relevant authorisations.
- 1.10 The changes will come into effect in November 2005 and will apply to:
  - Pubs, nightclubs, and bars
  - Indoor sporting events including and boxing and wrestling wherever it takes place
  - Off-licences and other places that sell alcohol, such as supermarkets and convenience stores
  - Restaurants that serve alcohol
  - Businesses offering hot food between 11pm and 5am, eg: late-night cafés, take-aways, etc
  - Hotels, guesthouses
  - Private members clubs, sports and social clubs and clubs associated with business
  - Theatres
  - Garage forecourts selling alcohol and hot food after 11pm
  - Cinemas
  - Organisers of Regulated Entertainment, eg: Community Centres, Schools and Village Halls

However, this list is not exhaustive and the Policy covers a wide variety of premises and activities carried on in them as specified within the Act. For this reason the Licensing Authority cannot detail in the Policy all the factors that may influence the achievement of the Licensing Objectives.

- 1.11 When determining applications, the Licensing Authority must be satisfied that the applicant's Operating Schedule (described later in the Policy) seeks to promote the four Licensing Objectives. The Licensing Authority will make decisions guided by this Policy but will not fetter its right to discretion. In the interests of the safety and well-being of all users of the facilities it licences, the Licensing Authority expects licensees to adopt best practices for their industry. The Licensing Authority's Statement of Licensing Policy further outlines the expectations of the Licensing Authority and should assist applicants to understand the rationale behind its Policy.
- 1.12 Every application to the Licensing Authority will be considered on its merit and will be treated fairly and objectively in accordance with the four Licensing Objectives. The Licensing Authority will regularly monitor race-equality to ensure a fair application of the Policy, with specific reference to the rate of approvals/refusals, the level of enforcement, and the attachment of additional conditions. On all applications the Licensing Authority will consult with interested parties and responsible authorities.
- 1.13 The Licensing Panel will take into account the views of Thames Valley Police who has issued guidance to its licensing officers regarding the criteria to work to when considering a licence application. It is recommended that all applicants consult with the local police licensing officer before submitting an application.
- 1.14 If there is a recognised need, the Licensing Authority will form a liaison group that includes representation from responsible authorities and the community, to assess the impact of current licensable activities and the possible cumulative effect in an area. The purpose of this will be to:

- (a) monitor developments in the area;
- (b) identify and resolve any issues within the community;
- (c) assess cumulative impact of a concentration of licensed premises; and
- (d) ensure the licensing objectives are being met.
- 1.15 The Policy will not undermine the applicant's right to apply under the Act for a variety of permissions, nor does it override the right of any person to make representations on any application or seek a review of a licence or certificate.
- 1.16 The Policy is not intended to duplicate existing legislation and regulatory regimes that already place obligations on employers and operators, for example the Disability Discrimination legislation, Health and Safety at Work etc Act 1974, The Environmental Protection Act 1990 and the Regulatory Reform (Fire Safety) Order 2004. However, the Licensing Authority would require that prior to a licensing application being submitted, the appropriate planning permission and, where appropriate, building control approvals will have been granted in respect of any premises and that any operating hours do not exceed those, if any, authorised by the planning consent.
- 1.17 This Policy will be continually updated and reviewed. In any event the Policy will be reviewed every 3 years.
- 1.18 Comments on the Policy may be made to the Licensing Authority, Environment and Leisure Department, Bracknell Forest Borough Council, Time Square, Market Street, Bracknell or online at www.bracknell-forest.gov.uk. All comments received will be considered and carefully monitored and where appropriate, included in the Policy.
- 1.19 The Licensing Authority will work with the Police where there is a need to determine whether any premises should be subject to a Police Closure Notice. Protocols for enforcement will be established between the Police and the Licensing Authority in order to target agreed problem and high risk premises that require greater attention whilst allowing a lighter touch in respect of well run, low risk premises.
- 1.20 The Licensing Authority will work with and actively encourage licensees to promote antidrink driving campaigns, for example, licensees could participate in the Designated Driver (DES) Scheme promoted by the Portman Group and backed by the Department of Transport and the British Beer & Pub Association.
- 1.21 The Policy has in mind a wide range of licensed premises, from small off-licences, takeaways to cinemas and large nightclubs. The Licensing Authority has discretion to decide that parts of the Policy do not apply to particular premises, and also has a wide discretion as to what conditions, if necessary, are appropriate to attach to a licence. These conditions will be tailored to suit the circumstances and premises. Conditions will be proportionate and necessary to achieve the licensing objectives. If no representations are received, however, the application will be granted in the terms sought and no additional conditions attached.
- 1.22 The Licensing Authority will seek to protect the reasonable rights of residents and businesses, and other parties such as visitors and persons holding official offices/responsibilities. In determining applications, the Licensing Authority will primarily focus on the direct impact of the activities taking place at the licensed premises on members of the public living, working or engaged in normal activity in the area concerned. The Licensing Authority recognises that licensing law is not a primary mechanism for the general control of anti-social behaviour by individuals once they are away from the premises. Nonetheless, it is a key aspect of such a control and licensing

law will always be part of a holistic approach to the management of the evening and night-time economy in the town centre.

- 1.23 The Licensing Authority recognises that longer licensing hours for the sale of alcohol aims to:
  - ensure that large numbers of customers leaving premises simultaneously are avoided,
  - meet its Public Safety, Public Nuisance and Crime and Disorder Licensing Objectives,
  - encourage the development of a thriving and safer night time economy, and
  - offer a greater choice and flexibility to the community.
- 1.24 Most licensable activities are listed in the Glossary, however where a member of the public is uncertain as to whether an activity is licensable or not they should contact the Licensing Section through the Customer Service Centre on 01344 352000 or e-mail <u>licence.all@bracknell-forest.gov.uk</u>.

#### PART A

#### 2. Licensing Objective 1: Prevention of Crime and Disorder

- 2.1 The Licensing Authority is committed to reducing crime and disorder across the Borough through its statutory duty under the Crime and Disorder Act and the Community Safety Strategy. In addition, the Council is committed to further improving the quality of life for the people of Bracknell Forest by continuing to reduce crime and the fear of crime.
- 2.2 National and local crime statistics evidence that the consumption of alcohol is a significant contributory factor to levels of crime and disorder. Good management and good practice procedures in licensed premises can and do make an important contribution to lessening that impact. An example of good practice would be for licensees to join a local <u>Pub and Drug Watch</u> Scheme, where operational.
- 2.3 The Licensing Authority, Police and licensees are encouraged to work in partnership with a local Pub and Drug Watch Scheme to help licensees to form strategies for actively preventing crime and disorder issues. This scheme will encourage the sharing of information through effective communication and will seek to address matters such as under-age sales, problems associated with drunkenness, prevention of illegal drug use, and anti-social behaviour. Where there is no scheme in place applicants are strongly encouraged to visit www.uniquepubs.com/pubwatch to obtain further information and advice on setting up a scheme.
- 2.4 It is imperative that all forms of crime are prevented in licensed premises. A responsible licensee or their staff shall deter, prevent and report other instances of crime, such as offences under the Theft Acts (eg: handling stolen goods), violence related or any other activity likely to constitute or conspiring to commit crime, including activities associated with the sex industry.
- 2.5 The Licensing Authority and Thames Valley Police through their Community Safety Partnership will regularly monitor and review crime statistics within the Borough and their association with alcohol. Applicants for new licences or existing licences under a review process will need to satisfy the Licensing Authority in their Operating Schedule that they will take reasonable steps to reduce and prevent Crime and Disorder on their premises or in the vicinity in line with Local Crime Prevention Strategies.
- 2.6 In considering licensing applications, the Licensing Authority will expect applicants to set out, where necessary and based on individual risk assessment:
  - (a) What measures will be taken by the licensee to promote intolerance of drugs and illegal substances, to prevent their use, sale or supply on the premises, and what provision will be made for facilities to store seized items.
  - (b) What measures will be taken by the licensee to prevent alcohol abuse such as drinking games and continuous drink promotions, including the adoption of advice by the British Beer and Pub Association and the Portman Group.
  - (c) What measures will be taken by the licensee to raise staff awareness of both drug and alcohol abuse, for example training to recognise symptoms of drug abuse.
  - (d) What action will be taken when drugs have been found. The Licensing Authority may require a log to be kept and all entries in the log to be witnessed. This log should be made available to any Police Constable or authorised officer of the Licensing Authority. The Licensee should advise the Police at the earliest possible opportunity of any confiscated item.

- (e) What features are currently in place or planned for physical security at the premises. For example, CCTV. (As a preventative measure in the planning/licensing application process, all new applicants must liaise with the Thames Valley Police Crime Reduction Team in writing in order to satisfy the requirements of the Crime and Disorder Objective.)
- (f) How licensees propose to work in partnership with the Licensing Authority, Police and other traders to establish an agreement on co-ordinating operating hours to prevent large numbers of people moving between premises. For example, disco nights, promotion nights and special events which could attract large numbers of people. Such co-ordination, though it is not a requirement of the Licensing Act, could be achieved through a local Pub Watch Scheme.
- (g) What arrangements will be made for the adoption and use of a recognised or appropriate age-monitoring scheme.
- (h) What active management measures will be taken for the prevention of violence or public disorder. For example, where appropriate, employment of registered door staff to control entry, persons awaiting entry to the premises, flashpoints within the premises, and the dispersal of customers. This might include women safety and race issues, ie: measures taken to deal with harassment, discrimination and inappropriate behaviour.
- 2.7 Applicants should address in their Operating Schedule the individual style and characteristics of their premises and the proposed events and activities. This could include, for example, seating provided in pubs, bars, nightclubs and late night refreshment houses because research has shown that the amount of seating can be relevant to the prevention of crime and disorder.
- 2.8 The Licensing Authority is aware that retail outlets will be able to sell alcohol for consumption off the premises at any time they are open for trade including 24-hour opening, Sundays and Bank Holidays. However, restrictions on sales may be imposed where representations are made by the Police under the Crime and Disorder and Public Nuisance licensing objectives and are imposed by Committee where an agreement cannot be reached with the retailer.
- 2.9 Where either prescribed and/or premises-related conditions have not been adhered to in the past, the Licensing Authority will expect applicants to have considered and taken action to address those issues. New applications, or applications for variation, may be refused where there are significant outstanding issues.
- 2.10 In the interests of the Public Safety and Crime and Disorder Licensing Objectives, the Licensing Authority will advise, where appropriate, that where alcohol is consumed in designated outside areas, provision is made to ensure that glasses and bottles will be of a type which, when broken, do not enable the remnants to be hazardous, or used as a weapon. This would not be a ban on glass bottled products per se, merely on the serving of drinks in glass bottles. A ban would be based on risk assessment and would only be applied where necessary.
- 2.11 Wherever possible, applicants are expected to be aware of local groups known to incite violence or hatred, or take part in extremist activities in order to prevent the likelihood of meetings resulting in crime and disorder. Licensees will be expected to take into consideration the potential impact on privacy or religious freedom and the ethnic and cultural composition of the local area when hosting these meetings. The Licensing Authority recognises the need to promote the elimination of unlawful discrimination and

equality of opportunity. The Licensing Authority recommends licensees seek guidance from the Home Office website <u>www.raceimpact.homeoffice.gov.uk</u>, or by contacting the Community for Racial Equality (CRE) on 020 7939 0000.

- 2.12 In appropriate cases, and where its discretion is engaged, the Licensing Authority may attach conditions in line with the achievement of the Licensing Objectives, as listed in the core model conditions, relating to but not limited to:
  - The use of text pagers
  - Door supervisors
  - Banning of bottles
  - Plastic containers and toughened glass
  - CCTV to a standard required by Thames Valley Police
  - Preventing the taking of alcoholic and other drinks from the premises in open containers
  - Restriction on the hours of use of particular drinking areas (eg: gardens)
  - Capacity limits
  - Proof of age cards
  - Display of crime prevention notices
  - Irresponsible drinks promotions
  - Appropriate signage, for example: advertising the normal hours under the terms of the licence and/or, where appropriate, restrictions on admission of children
  - Ratio of tables and chairs to customers based on capacity

#### 3. Licensing Objective 2: Public Safety

- 3.1 When visiting licensed premises, members of the public have a right to be confident that due consideration has been given to their physical safety. Where an applicant identifies an issue in regard to public safety (including fire safety) which is not covered by existing legislation, the applicant should identify in their operating schedule the steps which will be taken to ensure public safety. Such steps will be dependent on the individual style and characteristics of the premises and/or event(s) to be held. Advice is available through the Bracknell Forest Borough Council website, or by contacting the Licensing Authority.
- 3.2 The Licensing Authority is committed to ensuring public safety across the Borough, by working in close partnership with Thames Valley Police, Royal Berkshire Fire and Rescue Service, and licensees.
- 3.3 In order to ensure public safety, the Licensing Authority will consider the attachment, where applicable, of a condition to the licence requiring the use of Door Supervisors, licensed by the Security Industry Authority, to control access to and egress from the premises during events.
- 3.4 Where applicable, the Licensing Authority will consider the attachment of a condition to the licence requiring the use of stewards whose role is not to carry out security activity but to provide advice and ensure the safety of those visiting the premises.
- 3.5 The Licensing Authority will consider the implications relating to Fire Safety of each individual application for, or variation of, a Premises Licence. The Licensing Authority, with the aim of protecting the safety of persons, both public and employees at all licensed premises, will expect the applicant to have carried out a suitable and sufficient risk assessment and put into place measures:
  - (a) to reduce the risk of fire on the premises and the risk of the spread of fire on the premises;
  - (b) in relation to the means of escape from the premises;
  - (c) for securing that, at all material times, the means of escape can be safely and effectively used;
  - (d) in relation to the means for fighting fires on the premises;
  - (e) in relation to the means for detecting fire on the premises and giving warning in case of fire; and
  - (f) in relation to the arrangement for action to be taken in the event of fire on the premises including measures relating to the instruction and training of staff.
- 3.6 Prior to the determination of a licensing application a responsible authority may require sight of such determination which will demonstrate compliance with the above.
- 3.7 Where occupancy limits for a premises, or part of a premises, have been set by the Fire Authority, the Licensing Authority will not normally need to set a capacity limit by way of a licence condition because that would be to duplicate an existing control imposed under another regime.
- 3.8 Where the Fire Authority has not set an occupancy limit the Licensing Authority will, on advice of the Fire Authority, consider setting an occupancy limit for premises wishing to supply alcohol, on the premises, to customers after 11pm and/or where regulated entertainment is provided, where this may be beneficial in achieving the licensing objectives.

- 3.9 The Licensing Authority has a Safety Advisory Group and, where appropriate, applicants are encouraged to seek the group's advice on issues of public safety. For example, a licensee who wishes to stage a licensable public event which is not specifically indicated in the Operating Schedule may be invited to approach the Safety Advisory Group.
- 3.10 When applying for licensable events on Local Authority property, the applicant may be required to present an event plan to Bracknell Forest Borough Council's Safety Advisory Group.
- 3.11 Where appropriate, applicants must provide evidence that regard will be taken to protect the hearing of the public.
- 3.12 In the interests of public safety and to prevent accidents occurring, where appropriate applicants may be required as part of the licence conditions to provide toughened glass and/or plastic containers for refreshments. This may be particularly relevant for an auditorium, theatre, cinema, sporting occasion or outdoor event.
- 3.13 In the interests of public safety, nightclub owners and dance event promoters are encouraged to seek guidance to ensure the health and safety of anyone attending dance events from the Safer Clubbing Guide by visiting <u>www.drugs.gov.uk</u>.
- 3.14 Where appropriate, there should be provision of drinking-water and trained first aiders with appropriate up-to-date training able to recognise the symptoms caused by the combination of drugs (including controlled drugs) and alcohol, which can lead to overheating and exhaustion.
- 3.15 The licensee may have a responsibility to develop a Drugs Policy. Advice on methods of preventing the misuse of drugs and related matters can be sought from Bracknell Forest Borough Council's Drug Action team. For example, the use of sharp boxes and personal protective equipment in the disposal of drug-related articles found on licensed premises.
- 3.16 The use of special effects such as lasers, pyrotechnics, smoke and foam machines can be dangerous. If it is intended to use any special effects, full details of when and how the effects will be used must be set out in the Operating Schedule and appropriate risk assessments of the location, use and type of special effects, should be provided.
- 3.17 If at any time consideration is given to allowing onto the premises animals with the potential to cause harm, eg: animals specified in the Dangerous Wild Animals Act and Dangerous Dogs Act (1976), the Operating Schedule should set out the circumstances in which such animals would be admitted to the premises, purposes for which they would be there, and the steps which would be taken to ensure the safety of the public, both staff and patrons, while the animals are present.
- 3.18 In appropriate cases, and where its discretion is engaged, the Licensing Authority may attach conditions in line with the achievement of the Licensing Objectives, as listed in the core model conditions, relating to but not limited to:
  - Disabled people effective alarm and evacuation procedures
  - Maintenance of all escape routes and exits including external exits and routes
  - Safety checks and provision of log book
  - Curtains, hangings, decorations and upholstery maintained and flame-retardant
  - Accommodation capacity limits
  - Fire action notices
  - Notification to fire control centre if water supply is cut off or restricted
  - Fire outbreaks contacting the Fire Brigade and appropriate record-keeping
  - Access for emergency vehicles

- First Aid equipment and the number of up-to-date trained first-aiders on site
- Lighting
- Monitoring and logging of noise levels by responsible personnel
- Temporary electrical installation inspections and notification
- Ventilation
- Alterations to the premises
- Use of special effects
- Additional conditions may be attached to Theatres, Cinemas, Concert Halls and similar places
- 3.19 For indoor sports entertainment, or where special provision must be made for the safety of the public or club members and guests, the Licensing Authority may consider attaching conditions, such as, but not limited to:
  - Provision of qualified medical practitioners throughout a sports entertainment.
  - Where a ring is involved, that it be constructed by a competent person and inspected by a competent authority and any material used be flame retardant.
  - Where there is wrestling or similar entertainment that the public do not occupy any seat within 2.5 metres of the ring.
  - Where there is a water sports event, appropriate provision of adequately trained staff in rescue and life safety to be made available who should remain in the vicinity at all times.

#### 4. Licensing Objective 3: The Prevention of Public Nuisance

- 4.1 The Licensing Authority is committed to minimising the level of public nuisance in the Borough by working in close partnership with the Thames Valley Police, Planning, Environmental Health and licensees. The Licensing Authority interprets 'public nuisance' in its widest sense, and takes it to include such issues as noise, light, odour, litter and anti-social behaviour.
- 4.2 Where premises are located near to noise-sensitive areas, e.g. residential premises, nursing homes, hospitals or places of worship, the licensee should initially identify any particular issues (having regard to their particular type of premises and/or activities) which are likely to adversely affect the promotion of the objective to prevent public nuisance. Such steps as are required to deal with these identified issues should be included within the applicant's operating schedule.
- 4.3 In considering applications, the Licensing Authority will expect to see, where appropriate, evidence that the following matters have been addressed in the Operating Schedule:
  - (a) Measures taken or proposed to be taken to reduce noise and vibration escaping from the premises. This would include music, noise from fixed or mobile equipment (eg: air conditioning, generators), and human voices, whether or not amplified.
  - (b) Measures taken or proposed to be taken to prevent unreasonable disturbance by customers and staff arriving or departing from the premises and delivery of goods and services.
  - (c) Measures taken to control light to ensure that it does not stray outside the boundary of the premises so as to give rise to problems to local residents and businesses.
  - (d) In the absence of locally available public transport, sufficient provision for access to taxis and private hire services. For example, lists of licensed taxi companies displayed by the public telephone.
  - (e) Measures taken to encourage patrons to arrive and disperse quickly and quietly from the immediate vicinity of the premises. This might include, for example in nightclubs and discotheques, lowering the volume of the music and raising lights during the last 30 minutes before closing time.
  - (f) Measures taken to ensure the safe removal and dispersal of persons ejected from the premises.
- 4.4 Applicants should note that there are mechanisms other than the licensing regime that are available for addressing public nuisance away from the licensed premises. Examples include, but are not limited to:
  - (a) Planning controls
  - (b) CCTV surveillance
  - (c) The designation of restricted areas for consumption of alcohol
  - (d) Police enforcement
  - (e) Review of Licences
  - (f) Other local initiatives
- 4.5 The Licensing Authority, whilst recognising the need to treat every application on its own merits, should be satisfied that the type of Regulated Entertainment provided and hours of operation will be suitable for the location in which the premises are situated (eg: areas of dense residential accommodation).

- 4.6 In appropriate circumstances, to prevent public nuisance, the Licensing Authority will consider attaching a condition to the licence requiring the use and number of Door Supervisors, licensed by the Security Industry Authority, in order to control access to and egress from the premises during events.
- 4.7 The applicant will be expected to show what measures will be taken to prevent individuals from consuming excess alcohol whilst on the premises. The training of staff in alcohol abuse awareness is necessary in order for this control to be effective and meet the Public Safety, Prevention of Crime and Disorder, and Prevention of Public Nuisance Licensing Objectives.
- 4.8 In appropriate cases, and where its discretion is engaged, the Licensing Authority may attach conditions in line with the achievement of the Licensing Objectives, as listed in the core model conditions, relating to but not limited to:
  - Hours for example: restrictions when licensable activities take place, such as recorded/amplified music and/or speech, after a certain time in indoor and outdoor areas
  - Noise and vibration abatement, monitoring and logging
  - Noxious smells
  - Light pollution
  - Litter

#### 5. Licensing Objective 4: Protection of Children from Harm

- 5.1 When addressing the protection of children, the applicant should initially identify any particular issues (having regard to their particular type of premises and/or activities) which are likely to cause concern in relation to children. Such steps as are required to deal with these identified concerns should be included within the applicant's operating schedule.
- 5.2 Applicants are required, where appropriate, to set out in the Operating Schedule the arrangements they have in place to prevent the sale of alcohol and illegal substances to children. This should include an age-monitoring scheme. The Licensing Authority would accept that the licensee obtains any of the following as an acceptable proof of age scheme:
  - (a) Passport
  - (b) Photo Card driving licence issued in the European Union
  - (c) Proof of Age Standards Scheme Card (PASS)
  - (d) Official ID card issued by HM Forces or by a European Union country bearing a photo and date of birth of holder.
- 5.3 The Licensing Authority will expect applicants to set out in the Operating Schedule the measures that they will take to ensure that alcohol is not sold by persons under 18 unless specifically approved by a responsible person, or they are working as a waiter or waitress in a specially designated part of the premises and alcohol is sold only with a table meal.
- 5.4 Where there are off-licence sales, the Licensing Authority would expect the Operating Schedule to demonstrate how the licensee will discourage the sale of alcohol to customers on behalf of children in the vicinity. For example, if the licensee has any suspicions of this activity to ask the customer if they have been approached by children to purchase alcohol and if necessary contact the Police.
- 5.5 Applicants from retail outlets who use self scanning devices will be expected to demonstrate how they are going to control the sale and purchase of alcohol by persons under the age of 18.
- 5.6 Wherever alcohol is either sold or supplied for consumption on premises, applicants should set out in the Operating Schedule the steps that they will take to ensure that children between 16 and 17 will only be permitted to consume beer, wine or cider if they are with an adult aged 18 or over and eating a table meal (excluding snacks) and are under the supervision of that adult at all on times whilst on the premises.
- 5.7 Licensees retain the right to permit or not to permit children into their premises at any time. Where appropriate, applicants should state in the Operating Schedule:
  - (a) whether or not they will admit children to the licensed premises;
  - (b) whether or not children will be admitted to all parts of the premises;
  - (c) where children are to be admitted, the steps that will be taken to protect children from harm, eg: designated areas for children and families, age (below 18) and hour limitations.
- 5.8 Licensees are encouraged to inform the appropriate agencies where it has been highlighted that children have tried to purchase alcohol and illegal substances.
- 5.9 With regard to children, licensees will be expected to consider and deal with in the Operating Schedule the risk of children being exposed to and the steps that will be taken to protect them from:

- (a) the purchase, acquisition and consumption of alcohol;
- (b) likely exposure to drugs, drug-taking or drug-dealing;
- (c) exposure to gambling;
- (d) exposure to activities of an adult and/or sexual nature;
- (e) exposure to incidents of violence and disorder;
- (f) exposure to environmental pollution such as the effects of passive smoking and excessive noise;
- (g) the sale of cigarettes to Under-16s.

In appropriate cases, the Council may expect consideration to be given to a specific 'No Smoking' area to be set aside for use by children.

- 5.10 Where appropriate, and particularly with regard to large public events, the Licensing Authority will expect to see in the Operating Schedule procedures for lost and found children.
- 5.11 The Operating Schedule should, in appropriate circumstances, set out the details of the training and information that will be provided for all staff responsible for the sale of intoxicating liquor in premises where children will be admitted.
- 5.12 Where events are taking place that are solely provided for children, for example, an Under-18s disco, no alcohol will be served.
- 5.13 In appropriate cases, the Licensing Authority will expect the licensee to evidence how they will supervise children who are performing in a Regulated Entertainment event and what consideration will be given to the welfare of children as performers and customers. Where children are supervised, the Licensing Authority will expect the Operating Schedule to demonstrate that these supervisors have been appropriately checked by the Criminal Records Bureau. These will be enhanced checks.
- 5.14 Where there is a sale by retail of alcohol, the Licensing Authority would expect licensees to demonstrate in their Operating Schedule that they will observe guidance from the Portman Group Code of Practice on the naming, packaging and promotion of alcoholic drinks to prevent children from being enticed into purchasing these products.
- 5.15 Protection of Children from Harm includes the protection of children from moral, psychological and physical harm and, in relation to the exhibition of films, or transmission of programmes or videos, this includes the protection of children from exposure to strong language and sexual content. In appropriate cases, the Licensing Authority will expect the licensee to evidence how they intend to prevent these occurrences. This concerns any activities of an adult nature, not just films and videos.
- 5.16 In relation to cinemas and places where films are shown, the Licensing Authority will expect the Operating Schedule to demonstrate that entry shall be controlled as part of an age-monitoring strategy.
- 5.17 The Licensing Authority propose to abide by the recommendations of the British Board of Film Classification but for the Protection of Children from Harm Licensing Objective, the Licensing Authority reserves the right to re-classify any film, and information regarding such classifications will be published on Bracknell Forest Borough Council's website and advertised in the Local Press.
- 5.18 In appropriate cases, and where its discretion is engaged, the Licensing Authority may attach conditions in line with the achievement of the Licensing Objectives, as listed in the core model conditions, relating to but not limited to:

- Access for children to licensed premises
- Specific age restrictions
- Age restrictions in cinemas and theatres
- Performances especially for children
- Children in performances, eg: size of venue, fire safety, special effects, care of children
- Compliance with the Portman Group retail alert bulletins (See 5.14)
- Proof of Age Cards
- 5.19 The Licensing Authority has named the Area Child Protection Agency (ACPC) as the responsible authority to advise on the protection of children from harm. The ACPC is judged by the Licensing Authority to be a competent body in relation to these matters.

#### PART B

#### 6. **Premises Licence**

- 6.1 The Premises Licence, which is valid indefinitely subject to occasional review, will detail the operating conditions. The purpose of these conditions is to regulate the use of the premises for licensable activities in keeping with the Licensing Objectives. The Operating Schedule is essential so that the Licensing Authority and responsible authorities can establish what measures may be necessary to meet the four Licensing Objectives.
- 6.2 Where a premises licence is in force and an event outside of the normal Operating Schedule is taking place, the licensee is legally required to notify the Licensing Authority no later than 10 working days prior to an event. However, at least 3 months' notification of an event is advised to allow full consultation and consideration of the risks involved. Where a premises licence is in force and a licensee wishes to amend the licence application to have a particular licensable event on a regular basis, they must go through the variation process.
- 6.3 In the case of circuses, festivals and carnivals, where a Premises Licence or Temporary Event Notice is required, it is the responsibility of the event organiser to ensure that the appropriate licence is in place.
- 6.4 The Licensing Authority encourages local Town and Parish Councils to seek premises licences for land or buildings under public ownership within the community. This could include village greens, market squares, community halls and similar public areas, thus allowing festivals, carnivals and circuses to take place encouraging a livelier community.
- 6.5 The Licensing Authority will not require raffles and tombolas which include alcohol to be licensed provided that:
  - (a) the proceeds are not for personal gain;
  - (b) there are no money prizes;
  - (c) alcohol is in a sealed container; and
  - (d) tickets are only sold at the place where the entertainment occurs.

In all other circumstances, a lottery licence will be required.

- 6.6 The Operating Schedule, which will form part of the Premises Licence, must include:
  - (a) the name of the person (including a business or public body holding a licence);
  - (b) the address of the premises;
  - (c) the licensable activities to be conducted on the premises;
  - (d) the location of licensable activities on the premises (e.g. bar downstairs);
  - (e) the times during which it is proposed that the licensable activities are to take place;
  - (f) any other times when the premises are to be open to the public;
  - (g) where the licence is required only for a limited period, that period must be specified;
  - (h) where the licensable activities include the supply of alcohol, the name and address of the individual to be specified as the Designated Premises Supervisor;
  - (i) where the licensable activities include the supply of alcohol, whether the alcohol will be supplied for consumption on or off the premises or both;
  - (j) the licensed area identified by a scaled map;
  - (k) a scale drawing of the internal arrangements of the premises; and
  - (I) the steps which the applicant proposes to take to promote the 4 Licensing Objectives.

The Operating Schedule shall be precise and clear about the measures proposed to promote the licensing objectives and in particular the protection of children from harm.

- 6.7 In order to support the Licensing Objectives, the Licensing Authority would recommend that consideration be given to the training and development of staff. A range of qualifications covering staff development and risk assessments designed to support these objectives are available from the British Institute of Innkeeping at info@bii.org.
- 6.8 It is essential that the Licensing Authority and interested parties know the nature of any licensable activities that take place at the premises, at the time of application. This is in order that the Licensing Authority can discharge its statutory responsibilities under the Licensing Objectives. Applicants should normally have planning permission before applying for a Premises Licence.
- 6.9 There is a Standard Pool of Conditions that may be applied in appropriate circumstances. The Licensing Authority's discretion to impose conditions is engaged only if it receives a relevant representation. If relevant representations are made to the licensing authority and it is reasonably considered that the licensing objectives cannot be met unless additional specific conditions are attached, then the Licensing Authority may consider attaching those which are necessary and proportionate for the promotion of the four licensing objectives. Licences are sought at very different scales and the Licensing Authority will apply a level of conditions proportionate to the individual style and characteristics of the event or premises concerned. At any rate where measures to promote the Licensing Objectives are included in the Operating Schedule, these will automatically be attached as conditions to the licence.
- 6.10 Where appropriate, for example in nightclubs and discotheques, the Licensing Authority recommends a calming atmosphere to be created to assist in the orderly and quiet dispersal of customers. For example, lowering the volume of music and raising lights during the last 30 minutes before closing time.
- 6.11 Prior to submitting an application, the Licensing Authority recommends an applicant seeks advice and guidance on matters relating to the Licensing Objectives when completing their Operating Schedules. Details are available in the Guidance Notes for Applicants. This will ensure the application is processed efficiently and will reduce the likelihood of hearings.
- 6.12 Applicants for Premises Licences are expected to conduct a thorough risk assessment. Where necessary, applicants are advised to seek advice on risk assessments. The licensee will be expected to record the actions to be taken as a result of the risk assessment in their Operating Schedule. These actions may be used to form conditions attached to the licence and should therefore be clear, concise and unambiguous.
- 6.13 In determining the grant, variation or renewal of a licence, the Licensing Authority will consult with interested parties, and responsible authorities. These include:
  - (a) Thames Valley Police
  - (b) Royal Berkshire Fire and Rescue Service
  - (c) Environmental Health
  - (d) Social Services
  - (e) Persons living in the vicinity of the premises
  - (f) Bodies representing persons living in that vicinity, including local Town and Parish Councils
  - (g) Individuals involved in a business in the vicinity
  - (h) Bodies representing persons in such businesses

- 6.14 The Licensing Authority will consider any relevant representations received from these parties. Any of these individuals or groups may specifically request a representative to make representations on his or her behalf. This could be a legal representative, a friend, an MP or a Ward Councillor. However, a Ward Councillor who is a member of the Licensing and Safety Committee will be advised not to become involved in making either written or oral representations on behalf of constituents regarding matters covered by the Licensing Act 2003. In order for representations to be taken into account, they must concern at least one of the Licensing Objectives. Where a representation is made by an interested party, the Licensing Authority will decide if the representation is relevant and not vexatious or frivolous.
- 6.15 Where the responsible authorities and interested parties do not raise any representations, it is the duty of the Licensing Authority to grant the licence or certificate subject to the conditions of the operating schedule and any mandatory conditions of the Licensing Act 2003 itself.
- 6.16 The Licensing Authority may not impose any conditions unless its discretion has been engaged following the making of a representation and it has been satisfied at a hearing of the necessity of additional conditions based on the representations raised. It may then only impose such conditions as are necessary to promote the licensing objectives arising out of the consideration of the representations.
- 6.17 Hearings may be avoided when interested parties, licensees and responsible authorities through negotiation, arrive at an amicable solution to the issues raised. The Licensing Authority will seek to facilitate such negotiation.
- 6.18 In determining the application the Licensing Authority will consider:
  - (a) the case and evidence presented by all parties;
  - (b) the promotion of the four Licensing Objectives;
  - (c) Guidance issued by central Government; and
  - (d) the Licensing Authority's own Statement of Licensing Policy.

#### Provisional Statement

- 6.19 Where a licensed premises is being constructed, extended or structurally changed, the applicant will be required to apply for a provisional statement. This will be consulted on in the same way as a new licence. However the provisional statement will not automatically be converted into a full licence on completion of works, and the applicant will have to go through the new licence procedure. It is acknowledged that unless representations are made at the provisional statement stage, or are not given without reasonable excuse, and neither the premises/vicinity has changed nor the type of licensed activity taking place there, the licence will be granted.
- 6.20 The applicant will be required to submit a full schedule of works, including a statement of the licensing activities for which the premises are proposed to be used as well as the plans and proposed hours of use in order to allow the licensing authority to make an informed decision.

#### Late-Night Refreshment

6.21 Where late-night refreshment is provided, applicants must demonstrate in their Operating Schedule how they will achieve the requirements of the Licensing Objectives.

6.22 Where appropriate, the Licensing Authority may recommend takeaway containers to display the company name in order for the Licensing Authority to discourage problem litter areas and in any event, the licensee is expected to provide waste disposal bins on or around the premises.

#### Mobile Premises

- 6.23 Where licensable activities are taking place moveable vehicles require a Premises Licence and the Operating Schedule must indicate the specific pitch from which they will trade. This is in addition to other licensing requirements for mobile trading vehicles.
- 6.24 The Licensing Authority requires the Operating Schedule to demonstrate how the applicant will promote the Licensing Objectives. With regard to controlling litter, the above paragraph will also apply to mobile premises with a late night refreshment licence.

#### Amusement with Prizes

- 6.25 The Licensing Authority will expect the licensee to operate to the British Amusement Catering Trade Association (BACTA – the gaming machines trade representative body) Code of Practice with regard to children and gaming machines.
- 6.26 Where premises intend to provide more than two AWP machines, the Licensing Authority may deem it necessary to hold a hearing where relevant representations have been made in respect of this application. This applies only to variations or new licence applications, not to conversions of existing Gaming licences.

#### **Disability Access**

- 6.27 Due regard is expected to be given to the Disability Discrimination Act 2004 particularly to access and egress for disabled persons.
- 6.28 The Licensing Authority has produced guidance on making the physical environment accessible to disabled people. Advice can be obtained from "Designing for Accessibility in Berkshire". Further information is available on the Bracknell Forest Borough Council's website or at the Council's offices, Time Square, Market Street, Bracknell. RG12 1JD.

#### Cumulative Effect

- 6.29 Where the Licensing Authority receives relevant representations regarding the 'cumulative impact' of granting a licence, it will fully consider the effect it may have on the promotion of the licensing objectives, in particular Crime and Disorder and Public Nuisance, and make a decision accordingly.
- 6.30 If the Licensing Authority receives representation that a particular area of the Borough is reaching a concentration of licensed premises which is adversely affecting the promotion of the licensing objectives, it will consider the implementation of an additional policy after full consultation with all responsible bodies. This principle will be taken into consideration within the proposed programme of the town centre re development.

#### 7. Temporary Events Notices

- 7.1 Where there is an event with less than 500 attendees which includes Regulated Entertainment and/or the sale of alcohol, for a limited period that is not otherwise authorised by the premises licence or club premises certificate, a Temporary Events Notice will need to be served on the Licensing Authority. Temporary Events Notices are not applications for permission to trade, they are notices of intent and are therefore served on the Licensing Authority and the Police. If there are 500 or more attendees, a Premises Licence must be applied for.
- 7.2 In accordance with the 2003 Act, any individual person aged 18 or over may give a temporary event notice, whether or not they hold a personal licence. An individual who is not a personal licence holder may only give a temporary event notice 5 times a year, and no more than 50 times a year if the individual does hold a personal licence. However, no more than 12 temporary events notices may be given in respect of any particular premises in a single calendar year.
- 7.3 Organisers of temporary events are encouraged to submit their notification to the Licensing Authority as soon as is reasonably practicable in order for the Police to consider whether or not they have any concerns about the event and, if they have, to enable all parties to try and take steps to resolve those concerns. In order for the Temporary Event Notice to be processed within the time frame, licensees should submit their application to a 24-hour manned police station, details of which are available on www.bracknell-forest.gov.uk or by calling the Licensing Authority on 01344 352000.
- 7.4 Event organisers are advised to submit their application to the Licensing Authority on a weekday and before 12 midday on a Friday to ensure a quick and efficient response. It is advised to submit the application in an envelope marked for the urgent attention of the Licensing Manager and for TEN to be written in red in the top right-hand corner.
- 7.5 Although the legal requirement is 10 working days, the Licensing Authority recommends that at least 3 months' notice be given to hold such events, to allow it to help organisers to plan their events safely to allow appropriate publicity and to consult with responsible authorities and interested parties prior to an application being submitted. Any longer period than this may mean that organisers do not have all the details available at the time of submitting the notice, and any lesser time means that planning may be rushed and haphazard.
- 7.6 The Licensing Authority recommends that organisers of a Temporary Event notify the Fire Authority of the event at the earliest opportunity to ensure that full discussion may occur in order that the event can take place with due regard to fire safety matters. The Licensing Authority will notify the Fire Authority of Temporary Event Applications.
- 7.7 In the event of a relevant representation from the Police, the Licensing Authority will hold a hearing and give a decision not less than 24 hours before the event is due to take place.
- 7.8 Organisers of events are reminded of the police powers to close down events with no notice on the grounds of disorder, the likelihood of disorder, or public nuisance. Therefore, the Licensing Authority expects organisers to be aware of the relevant offences under the licensing laws, for example sales of alcohol to children or to a drunk individual.
- 7.9 Where exceptional events of local, national or international significance arise, for example a one-off local festival or world cup, the Secretary of State may make a

licensing order to open for specified extended hours. A minimum of 6 months' notice must be given to the Secretary of State so that consultation can take place and approval of both Houses of Parliament obtained.

#### 8. Personal Licences

- 8.1 Personal Licences, which are renewable every ten years, authorise individuals to sell or supply alcohol, or authorise the sale or supply of alcohol for consumption on or off the premises for which a Premises Licence is in force for that activity.
- 8.2 There is no strict legal requirement for the holder of the Personal Licence to be on the premises at all times, but merely for all sales to be so authorised by such a person, either directly or under authority that has been delegated. There may be circumstances where the holder of the Personal Licence is not on the premises, such as where that person is off duty, absent through illness, or on vacation. Where the Personal Licence holder has delegated responsibility for the sale of alcohol, they still have a duty of responsibility for the actions of those they have authorised to make those sales.
- 8.3 The Act requires a Designated Premises Supervisor to be nominated who is also a Personal Licence holder, the main purpose being to ensure that there is always one specified individual who can be swiftly identified in cases of emergency. The Designated Premises Supervisor should be an individual who it is clear is in charge of the day-to-day running of the premises.
- 8.4 Where the Designated Premises Supervisor is not available at the premises for whatever reason, the Licensing Authority will expect his or her full contact details to be clearly displayed at the premises and made known to at least one individual who will be present at the premises. For example, this would apply to local organisations and groups renting shared community facilities where the Designated Premises Supervisor is a caretaker of the building, not normally present during operational hours when the community hall is rented but who is otherwise in charge of the premises.
- 8.5 The Premises Licence will specify the name of the Designated Premises Supervisor. It is the responsibility of the licensee to notify the Licensing Authority immediately of any change of the Designated Premises Supervisor.
- 8.6 Where there is to be a new Designated Premises Supervisor, the Licensing Authority will require the Premises Licence holder to evidence that the individual concerned consents to taking on the role and to notify the Police of the application within 7 days. In this case, the whole Premises Licence does not have to be submitted for amendment, only the relevant part of the licence.
- 8.7 Personal Licence applicants with relevant unspent criminal convictions are required to notify the Licensing Authority of the nature of those convictions prior to making an application.
- 8.8 Where the Police object to a Personal Licence on the Crime and Disorder Licensing Objective, the Licensing Authority will arrange for a hearing to take place at which the issue can be considered.
- 8.9 It is an offence for a Personal Licence holder who is convicted of a relevant offence not to inform the Licensing Authority in order that their licence can be amended.
- 8.10 Where a Personal Licence holder is convicted of a relevant offence as listed in the Act during the period when the application is being considered, the licence holder is required to advise the Licensing Authority forthwith.

8.11 The syllabus for the personal licence qualifications is available on the Department of Culture, Media and Sport (DCMS) website, which can be found at <u>www.culture.gov.uk</u>. The syllabus sets out the structure for any course that will result in a licensing qualification. Details of those bodies which are accredited to award licensing qualifications are available on the DCMS website.

#### 9. Club Premises Certificates

- 9.1 In order for Qualifying Clubs to supply alcohol and provide other licensable activities on Club premises, a Club Premises Certificate is required.
- 9.2 Qualifying conditions are specified in Section 61 of the Act and the Licensing Authority must be satisfied that these conditions have been met, including evidence to support that the club is non-profit making.
- 9.3 The Licensing Authority will require the Club to produce an Operating Schedule, which demonstrates how it will promote the Licensing Objectives. The Operating Schedule, which will form part of the Club Premises Certificate, must include:
  - (a) the name of the club;
  - (b) the address which is to be the relevant registered address;
  - (c) the address of the club premises to which the certificate relates;
  - (d) the qualifying club activities that will take place on the premises;
  - (e) the location of qualifying club activities on the premises (eg: bar downstairs);
  - (f) the times at which the qualifying club activities will take place;
  - (g) other times that the premises is open to members and guests;
  - (h) where the supply of alcohol is involved, whether supplies will be made for consumption on or off the premises or both;
  - (i) a plan of the premises drawn to scale; and
  - (j) the steps which the applicant proposes to take to promote the 4 Licensing Objectives.
- 9.4 The Act does not require any member or employee to hold a Personal Licence in order to supply alcohol to members and sell it to guests on the premises to which the certificate relates, nor is there a requirement for the club in question to specify a Designated Premises Supervisor. However, the Licensing Authority will require the Club Secretary's contact details to be readily available in the event of an emergency.
- 9.5 Where a Club intends to admit the general public to a Regulated Entertainment event, then a Premises Licence or a Temporary Events Notice is required. Where alcohol is sold and there is a Premises Licence, then there will also be a requirement for a person holding a Personal Licence to be named as the Premises Supervisor.
- 9.6 If an applicant wishes to vary a Club Premises Certificate, the Act requires the application to be processed in the same manner as for a Premises Licence.

#### PART C

#### 10. Appeals

- 10.1 Where any condition, decision or relevant representation aggrieves an applicant, there is a right of appeal. This appeal must be lodged within a period of 21 days from the day on which the applicant was notified by the Licensing Authority of the decision and must be made to the Justices' Chief Executive of the Magistrates' Court, at East Berkshire Magistrates Court, The Law Courts, Chalvey Park, Off Windsor Road, Slough, Berkshire, SL1 2HJ.
- 10.2 In respect of Personal Licences, appeals must be made to the Magistrates' Court in the area where the licence was issued. Appeals in relation to all other licences must be made to the Magistrates' Court where the premises or event is situated.

#### 11. Complaints Against Licensed Premises

- 11.1 All representations must in the first instance be addressed to the Licensing Manager, Environment and Leisure Department, Bracknell Forest Borough Council, Time Square, Market Street, Bracknell, RG12 1JD.
- 11.2 All relevant representations against premises licensed by the Licensing Authority will be investigated by the Licensing Authority. Whilst complainants will be encouraged to raise any concerns directly with the licensee or business concerned, they will additionally be encouraged to bring the matter to the attention of the Licensing Authority. Where it is a valid complaint, the Licensing Authority will endeavour to seek a resolution through informal means.
- 11.3 The Licensing Authority is responsible for considering representations in the context of this Policy and legal requirements in order to determine whether it is relevant. The Licensing Authority authorises suitably qualified staff to discharge duties as appropriate to their seniority, professional qualification and/or experience.
- 11.4 Where it is considered a relevant representation, then the Licensing Authority shall ensure that it is investigated and enforcement action taken where necessary.
- 11.5 Where a representation is received from an interested party, the Licensing Authority may consider a representation to be frivolous or vexatious. The Licensing Authority may also consider the representation to be 'irrelevant' if it does not directly relate to the application and to the promotion of the Licensing Objectives. If the decision is made that a representation is frivolous, vexatious, and/or irrelevant, the person making the complaint will be informed of this in writing with full reasons being given for the decision.
- 11.6 The Licensing Authority recognises that promotion of the Licensing Objectives relies on partnership between licensees, authorised persons, interested parties and responsible authorities. Where there are any concerns or problems identified at the premises or there is need for improvement, authorised persons and responsible authorities will work closely with the licensees at an early stage to address these concerns.
- 11.7 The details of the objector or objectors will be made known to the licensee if his or her representations are deemed relevant and are to be heard in a public domain.

#### 12. Enforcement

- 12.1 In order to ensure compliance with the law and licensing conditions, the Licensing Authority will carry out regular programmed inspections, based on risk assessments. During performance inspections will be carried out without notification to the licensee based on risk assessment and complaint history. Where one-off events are taking place, the Licensing Authority may also carry out inspections to ensure the Licensing Objectives are being promoted.
- 12.2 The Licensing Policy has been written in conjunction with the Licensing Authority's Enforcement Policy. This Enforcement Policy has been adopted in accordance with the principles of consistency, transparency, proportionality and objectivity set out in the Department of Trade and Industry Enforcement Concordat.
- 12.3 Any decision to instigate legal proceedings will take account of the criteria set down in the Code of Crown Prosecution and Attorney General Guidelines.
- 12.4 The Licensing Authority's Enforcement Policy is available on the Bracknell Forest Borough Council website <u>www.bracknell-forest.gov.uk</u> and from the offices of the Environment & Leisure Department, Time Square, Market Street, Bracknell, RG12 1JD.

#### 13. Licensing and Safety Committee

- 13.1 Decisions on all licensing matters will be taken in public in accordance with an approved scheme of delegation (see Annexe B) aimed at underlining the principles of timely, efficient and effective decision-making.
- 13.2 The Licensing Committee will consist of 15 members. Licensing Panels of 3 Committee members will hear any relevant representations from responsible authorities and interested parties.
- 13.3 Where there are no relevant representations on an application to the grant of a Premises Licence, Club Premises Certificate and Temporary Events Notice, the Act provides that this application shall be granted with no further conditions other than those stipulated as mandatory in the Act or issues raised in the operating schedule.
- 13.4 Where there are relevant representations to an application for a Premises Licence, Club Premises Certificate or Temporary Events Notice, the application will be referred to the Licensing Panel.
- 13.5 The decision determined by the Panel shall be accompanied with clear, cogent reasons for that decision, having had due regard to the Human Rights Act 1998 and all other legislation. A summary of the decision shall be posted on the Licensing Authority's website as soon as is reasonably possible after the decision has been confirmed. This will form part of the statutory licensing register which is kept by the Licensing Authority.

#### 14. Applications for Review

14.1 Reviews of Premises Licences represent a key protection for the community where problems associated with disorder, public safety or disturbances are occurring. Where a request to review the licence is made by a responsible body, the Licensing Authority will hold a hearing in respect of this, unless it, the applicant and responsible authorities agree that a hearing is not necessary.

# 15. Policy Review

- 15.1 The Policy takes effect on 7 February 2005 and will remain in force for not more than 3 years. It will be subject to periodic reviews and further consultation. The Licensing Authority is also required to take into account guidance issued by the Secretary of State.
- 15.2 The Licensing Authority is required to review its Licensing Policy Statement every 3 years and shall take into account the views of:
  - (a) Responsible Authorities;
  - (b) Holders of Premises and Personal Licences and Club Premises Certificates;
  - (c) Local businesses, residents and representatives of these bodies.

# LIST OF CONSULTEES

- Bracknell Forest Borough Council Access and Mobility Officer
- All Schools in Bracknell Forest
- Amateur Drama Groups in Bracknell Forest
- Arts Development Officer
- Association of Convenience Stores
- Benefit Investigation Department
- Bracknell Forest Creative Partnership (Cultural Strategy)
- British Institute of Innkeeping, British Beer and Pub Association, Association of Licensed Multiple Retailers, Bar Entertainment and Dance Association, National Association of Licensed House Managers and Guild of Master Victuallers
- British Transport Police
- Churches Together
- Community Safety Management Group
- Crime and Disorder Reduction Partnership:
  - Drug and Alcohol Action Team
  - Youth Offending Team
  - Community Drug Worker BFBC
- Education Department
- Environment & Leisure Department
- Equity
- Federation of Community Associations
- First in Berkshire (Bus Company)
- Garages
- GOSE
- Health and Safety Care Partnership Board
- Holders of the various licences for premises in the Borough who will be affected by this Policy including Bracknell Forest's Pub and Drug Watch scheme
- Late-night refreshments and take-aways
- Local businesses and representatives, including the Chamber of Commerce, Bracknell Retailers Forum, Bracknell Regeneration Partnership, Federation of Small Businesses, Voluntary Sector, Crowthorne Traders Association
- Local Police Authority Board
- Local residents, representatives and Federation of Community Associations
- Members of Bracknell Forest Borough Council
- MP and MEP
- National Association of Local Government Arts Officers
- Other Local Authorities, eg: Slough Borough Council, Royal Borough of Windsor and Maidenhead, Reading Borough Council, Wokingham District Council, West Berkshire Council, Surrey Heath Council, and Hart District Council
- Parish and Town Councils
- Primary Care Trust
- Racial Equality Council (Bracknell Forest)
- Race Equality Forum (BFBC)
- Royal Berkshire Fire and Rescue Authority
- Safety Advisory Group
- Senior Citizens Forum
- Social Clubs of large organisations
- Social Services & Housing
- South Hill Park

- Supermarkets, small stores and off-licences
- Thames Valley Police
- The Chairman of the Licensing Committee of East Berkshire Magistrates Court
- Unique Pub Company
- Victim Support
- Youth Forum

# **DELEGATION OF FUNCTIONS**

Following approval by the Licensing and Safety Committee on 13 December 2004, delegated authority will be as follows.

Matter to be dealt with	Full Committee	Licensing Panel	Officers
Application for personal licence		If a police objection	If no objection made
Application for personal licence with unspent convictions		All cases	
Application for premises licence/club premises certificate		If a relevant representation made	If no relevant representation made
Application for provisional statement		If a relevant representation made	If no relevant representation made
Application to vary designated premises supervisor		If a police objection	All other cases
Request to be removed as designated premises supervisor			All cases
Application for transfer of premises licence		If a police objection	All other cases
Applications for interim authorities		If a police objection	All other cases
Application to review premises licence/ club premises certificate		All cases	
Decision on whether a complaint is irrelevant frivolous, vexatious, etc			All cases
Decision to object when local authority is a consultee and not the relevant authority considering the application		All cases	
Determination of a police objection to a temporary event notice		All cases	

# LICENSING ACT 2003 GLOSSARY

Authorised Persons	Bodies empowered by the Act to carry out inspection and enforcement roles. This group includes:	
	<ul> <li>Fire Authority Inspectors</li> <li>Inspectors responsible for the Health and Safety at Work Act 1974</li> <li>Environmental Health Officers</li> <li>Social Services officers responsible for the Protection of Children from Harm</li> </ul>	
	Thames Valley Police are separately empowered.	
Capacity Limit	Where the Licensing Authority in conjunction with the Fire Authority will set a limit on the number of people allowed in a premises or part of a premises, thus preventing overcrowding which can lead to crime and disorder, and concerns over public safety.	
Child	Any person who is under the age of 18 years.	
Club Premises Certificate	A Licence to supply alcohol to members of a Qualifying Club and sell it to guests on the premises without the need for any member or employee to hold a Personal Licence.	
Council	As far as this Policy is concerned, any reference to Council shall be interpreted as the Licensing Authority.	
Cumulative Impact	Where there is a potential impact on the promotion of the Licensing Objectives of a significant number of licensed premises concentrated in one area.	
Designated Premises Supervisor	A specified individual, holding a Personal Licence, who is responsible for the day-to-day running of the business and whose name will appear on the Premises Licence.	
Interested Parties	Bodies or individuals who are entitled to make relevant representations or seek a review of a Premises Licence. This group includes:	
	<ul> <li>A person, or body representing persons, living in the vicinity of the premises in question.</li> <li>A person involved in a business in the vicinity of the premises in question.</li> <li>A body representing persons involved in such businesses, eg: a trade association.</li> </ul>	
"In the vicinity of"	Whether or not an individual resides "in the vicinity of" the licensed premises is ultimately a matter of fact to be decided by the courts, but initially licensing authorities must decide if the individual or body making a representation qualifies as an interested party. In making their initial decision, licensing authorities should consider, for example, whether the individual's residence or business is likely to be directly affected by disorder and disturbance occurring or potentially occurring on those premises or immediately outside the premises. In essence, the decision will be approached with common sense and individuals	

	living and working in the neighbourhood or area immediately		
	surrounding the premises will be able to make representations.		
Late-Night Refreshment	The supply of hot food and drink between the hours of 11pm and 5am for consumption on or off the premises.		
Licence Types	<ul> <li>Premises</li> <li>Club Premises Certificate</li> <li>Personal Licence</li> <li>Provisional Statement</li> <li>Temporary Events Notice</li> </ul>		
Licensable Activities	<ul> <li>The sale of alcohol by retail</li> <li>The supply of alcohol by or on behalf of a club to, or to the order of, a member of a club</li> <li>The provision of regulated entertainment</li> <li>The provision of late-night refreshment</li> </ul>		
Licensing Objectives	<ul> <li>Prevention of Crime and Disorder</li> <li>Public Safety</li> <li>Prevention of Public Nuisance</li> <li>Protection of Children from Harm</li> </ul>		
Licensing Qualification	Qualification obtained from the British Institute of Innkeeping and a requirement for a Personal Licence.		
Operating Schedule	<ul> <li>This forms part of the completed application form for a Premises Licence and must promote the 4 Licensing Objectives.</li> <li>It must include: <ul> <li>(a) the relevant licensable activities;</li> <li>(b) the name and address of the person holding the licence;</li> <li>(c) the name of the premises;</li> <li>(d) the times during which the applicant proposes that the relevant licensable activities are to take place;</li> <li>(e) any other times during which the applicant proposes that the premises are to be open to the public;</li> <li>(f) the location of licensable activities on the premises;</li> <li>(g) where the applicant wishes the licence to have effect for a limited period, that period;</li> <li>(h) where the relevant licensable activities include the sale by retail of alcohol, prescribed information in respect of the individual whom the applicant wishes to have specified as the Designated Premises Supervisor;</li> </ul> </li> <li>(i) whether the relevant licensable activities include the supply of alcohol, whether such sales are proposed to be for consumption on the premises on or off the premises, or both;</li> </ul>		
Personal Licence	<ul> <li>(j) the licensed area identified by a scaled map;</li> <li>(k) a scale drawing of the internal arrangements of the premises;</li> <li>(l) the steps to promote the 4 Licensing Objectives.</li> </ul> A Licence to authorise individuals to sell or supply alcohol or authorise the sale or supply of alcohol for consumption on or off the premises for which a Premises Licence is in force for the carrying on of that activity. Valid for 10 years.		

Premises Licence	A Licence in respect of any premises, such as land or buildings under public ownership within the community that are to be used for one or more licensable activities. Valid for an indefinite period unless reviewed.		
Proprietary Clubs	Clubs run commercially by individuals, partnerships or businesses for the purpose of profit.		
Provisional Statement	A Licence where premises are being constructed or extended or substantially changed structurally.		
Qualifying Club	<ul> <li>Where members have joined together for particular social, sporting or political purposes and then combine to buy alcohol in bulk as members. Examples of Qualifying Clubs are:</li> <li>Conservative, Labour and Liberal Clubs</li> <li>Royal British Legion</li> <li>Ex-Servicemen's Club</li> <li>Working Men's Clubs</li> </ul>		
	<ul> <li>Working Men's Clubs</li> <li>Social and Sports Clubs</li> <li>A Qualifying Club can, however, obtain a Premises Licence if it wishes to offer its facilities commercially for use by the general public.</li> </ul>		
Regulated Entertainment	<ul> <li>Entertainment that is provided to members of the public, to members of a qualifying club and is an event held with a view to profit. This includes:</li> <li>(a) Performance of a play</li> <li>(b) An exhibition of a film</li> <li>(c) Indoor sporting event</li> <li>(d) Boxing or wrestling entertainment (indoors or outdoors)</li> <li>(e) Performance of live music</li> <li>(f) Any playing of recorded music, except incidental</li> <li>(g) Performance of dance</li> </ul>		
Relevant Offences	As set out in Schedule 4 to the Licensing Act 2003.		
Relevant Representations	Representations (objections) made by authorised persons, interested parties and responsible authorities.		
Responsible Authorities	<ul> <li>This group can make relevant representations and includes Public Bodies such as:</li> <li>The Chief Officer of Police</li> <li>The Fire Authority</li> <li>The Local Enforcement Agency for the Health and Safety at Work etc Act 1974</li> <li>The Local Authority (Environmental Health, Planning)</li> <li>Any body that represents those who are responsible for, or interested in, matters relating to the Protection of Children from Harm.</li> <li>Any Licensing Authority, other than the originating Licensing Authority, in whose area part of the premises are situated.</li> </ul>		

SAG	Safety Advisory Group. An advisory body whose sole purpose is to offer advice and guidance on event organisation.	
Temporary Events Notice	A Licence for the temporary carrying on of the sale of alcohol, provision of regulated entertainment or late-night refreshment at a premises not otherwise authorised by a Premises Licence or Club Premises Certificate. This Notice is subject to certain limitations as laid down by the Licensing Act 2003.	



# DRAFT LICENSING POLICY

October 2007 \_\_\_\_ Deleted: December 2004

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# 1. Introduction to the Policy

- 1.1 The Government has introduced legislation to reform the country's licensing laws. The Licensing Act 2003 requires Bracknell Forest Borough Council to publish a 'Statement of Licensing Policy' which sets out the policies the Licensing Authority will apply to promote the four Licensing Objectives when making decisions on applications. In drafting this Policy, the Licensing Authority wants to improve the look and feel of Bracknell Forest, attracting visitors and making it a stimulating and enjoyable place in which to live, study or work.
- 1.2 In carrying out its licensing function, the Licensing Authority will promote the four Licensing Objectives. These are the only matters to be taken into account when determining an application. The four Licensing Objectives are:
  - (a) Prevention of Crime and Disorder;
  - (b) Public Safety;
  - (c) Prevention of Public Nuisance; and
  - (d) Protection of Children from Harm.
- 1.3
   The Council has adopted a Neighbourhood Notification policy for applications for new

   licences or the variation of existing licences. This is in accordance with paragraph 8.52

   of the Guidance issued under section 182 of the Licensing Act 2003. A copy of the

   notification policy is attached to this document as Annex (). The notification policy will be

   kept under review by the Licensing and Safety Committee
- 1.4 Where representations have been submitted, the Licensing Authority shall aim to facilitate negotiations between the applicant, Responsible Authorities or persons making relevant representations prior to the hearing.
- 1.3 There are four main licensable activities:
  - a) the sale by retail of alcohol;
  - b) the supply of alcohol by or on the behalf of a club to, or to the order of, a member of the club;
  - c) the provision of regulated entertainment; and
  - d) the provision of late night refreshment.

This Licensing policy is about the regulating of licensable activities and as such is focussed on the direct impact of activities taking place on or in the vicinity of those premises. It is not a primary mechanism for controlling general nuisance unconnected to the Licensing Objectives.

- 1.4 This Policy is intended to shape the future of licensing, entertainment and related social activities within the Borough, and has been produced after consultation with the public and interested bodies, including the licensed trade and other agencies (Annexe A). Due consideration has been given to all relevant responses in the production of the final version of this Policy.
- 1.5 The Licensing Authority aims to ensure that licensed premises have good operating Practices, which assist in reducing the significant contribution that alcohol misuse makes to violent crime.
- 1.6 The Licensing Authority is committed to working in close partnership and communicating with all licensees, responsible authorities and interested parties where appropriate in order that they have a clear understanding of both the legislative and operation requirements.

**Comment:** The Notification policy was introduced by Committee to ensure that those persons in the immediate vicinity who maybe affected by activities at the premises are aware of an application and are therefore able to exercise their right of comment.

**Comment:** The authority has since the Policy was introduced implemented such a facility which has been very successful in both reducing the need to hold hearings and encouraging open discussion within the local community.

- 1.7 The Licensing Authority is committed to promoting the Borough's <u>Sustainable Community</u> Strategy and will actively encourage a broad range of entertainment, recognising the wider cultural benefits for local communities. Live performance is central to the development of cultural diversity and vibrant, exciting communities, particularly traditional entertainment such as circus and street arts. The Licensing Authority recognises that artistic freedom of expression is a fundamental right and should be greatly valued.
  - 1.8 To ensure this Policy integrates with other cultural strategies, such as Safety <u>Communities Strategy, Anti Social Behaviour Strategy and the Safer Communities</u> Partnership, the Licensing authority has liaised and consulted with the appropriate groups and will continue to develop close working partnerships.
  - 1.9 The Licensing Authority recognises that licensing is about the carrying on licensable activities on licensed premises, by qualifying clubs and at temporary events within the terms of the 2003 Act, and that conditions attached to various authorisations will be focussed on matters which are within the control of individual licensees and others in possession of relevant authorisations.
- 1.10 The changes which came into effect in November 2005, applied to:
  - Pubs, nightclubs, and bars
  - Indoor sporting events including and boxing and wrestling wherever it takes place
  - Off-licences and other places that sell alcohol, such as supermarkets and convenience stores
  - Restaurants that serve alcohol
  - Businesses offering hot food between 11pm and 5am, eg: late-night cafés, take-aways, <u>street trading</u> etc
  - Hotels, guesthouses
  - Private members clubs, sports and social clubs and clubs associated with business
  - Theatres
  - Garage forecourts selling alcohol and hot food after 11pm
  - Cinemas
  - Organisers of Regulated Entertainment, eg: Community Centres, Schools and Village Halls

However, this list is not exhaustive and the Policy covers a wide variety of premises and activities carried on in them as specified within the Act. For this reason the Licensing Authority cannot detail in the Policy all the factors that may influence the achievement of the Licensing Objectives.

- 1.11 When determining applications, the Licensing Authority must be satisfied that the applicant's Operating Schedule (described later in the Policy) seeks to promote the four Licensing Objectives. The Licensing Authority will make decisions guided by this Policy but will not fetter its right to discretion. In the interests of the safety and well-being of all users of the facilities it licences, the Licensing Authority expects licensees to adopt best practices for their industry. The Licensing Authority's Statement of Licensing Policy further outlines the expectations of the Licensing Authority and should assist applicants to understand the rationale behind its Policy.
- 1.12 Every application to the Licensing Authority will be considered on its merit and will be treated fairly and objectively in accordance with the four Licensing Objectives. The Licensing Authority will regularly monitor race-equality to ensure a fair application of the Policy, with specific reference to the rate of approvals/refusals, the level of enforcement, and the attachment of additional conditions.

Comment: New Strategy introduced in 2005 Deleted: Cultural

Deleted: Community
Deleted: Plan
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<b>Deleted:</b> and Local Crime and Reduction
<b>Comment:</b> Updating changes o strategy and partnership names
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<b>Deleted:</b> , as listed in Annexe
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Deleted: and will
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Comment: Updated tense
Formatted: Bullets and Numbering
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**Comment:** Change following comment by the British beer & pub Association.There is no legal basis for the Licensing Authority to consult. The Authority does inform through various means including its website and assists through negotiations per 1.3

**Deleted:** On all applications the Licensing Authority will consult with interested parties and responsible authorities.

- 1.13 The Licensing Panel will take into account the views of Thames Valley Police who has issued guidance to its licensing officers regarding the criteria to work to when considering a licence application. It is recommended that all applicants consult with the local police licensing officer before submitting an application.
- 1.14 If there is a recognised need, the Licensing Authority will form a liaison group that includes representation from responsible authorities and the community, to assess the impact of current licensable activities and the possible cumulative effect in an area. The purpose of this will be to:
  - (a) monitor developments in the area;
  - (b) identify and resolve any issues within the community;
  - (c) assess cumulative impact of a concentration of licensed premises; and
  - (d) ensure the licensing objectives are being met.
- 1.15 The Policy will not undermine the applicant's right to apply under the Act for a variety of permissions, nor does it override the right of any person to make representations on any application or seek a review of a licence or certificate.
- 1.16 The Policy is not intended to duplicate existing legislation and regulatory regimes that already place obligations on employers and operators, for example the Disability Discrimination legislation, Health and Safety at Work etc Act 1974, The Environmental Protection Act 1990 and the Regulatory Reform (Fire Safety) Order 2005.
- 1.17 This Policy will be continually updated and reviewed. In any event the Policy will be reviewed every 3 years.
- 1.18 Comments on the Policy may be made to the Licensing Authority, Environment and Leisure Department, Bracknell Forest Borough Council, Time Square, Market Street, Bracknell or online at www.bracknell-forest.gov.uk. All comments received will be considered and carefully monitored and where appropriate, included in the Policy.
- 1.19 The Licensing Authority will work with the Police where there is a need to determine whether any premises should be subject to a Police Closure Notice. Protocols for enforcement will be established between the Police and the Licensing Authority in order to target agreed problem and high risk premises that require greater attention whilst allowing a lighter touch in respect of well run, low risk premises.
- 1.20 The Licensing Authority will work with and actively encourage licensees to promote antidrink driving campaigns, for example, licensees could participate in the Designated Driver (DES) Scheme promoted by the Portman Group and backed by the Department of Transport and the British Beer & Pub Association.
- 1.21 The Policy has in mind a wide range of licensed premises, from small off-licences, takeaways to cinemas and large nightclubs. The Licensing Authority has discretion to decide that parts of the Policy do not apply to particular premises, and also has a wide discretion as to what conditions, if necessary, are appropriate to attach to a licence. These conditions will be tailored to suit the circumstances and premises. Conditions will be proportionate and necessary to achieve the licensing objectives. If no representations are received, however, the application will be granted in the terms sought and no additional conditions attached.
- 1.22 The Licensing Authority will seek to protect the reasonable rights of residents and businesses, and other parties such as visitors and persons holding official

# Comment: Wrong year

#### Deleted: 4

**Comment:** Dealt with by Planning and Building control legislation. See 1.16 of the DCMS guidance 2007

Deleted: However, the Licensing Authority would require that prior to a licensing application being submitted, the appropriate planning permission and, where appropriate, building control approvals will have been granted in respect of any premises and that any operating hours do not exceed those, if any, authorised by the planning consent.¶ offices/responsibilities. In determining applications, the Licensing Authority will primarily focus on the direct impact of the activities taking place at the licensed premises on members of the public living, working or engaged in normal activity in the area concerned. The Licensing Authority recognises that licensing law is not a primary mechanism for the general control of anti-social behaviour by individuals once they are away from the premises. Nonetheless, it is a key aspect of such a control and licensing law will always be part of a holistic approach to the management of the evening and night-time economy in the town centre.

- 1.23 The Licensing Authority recognises that longer licensing hours for the sale of alcohol aims to:
  - ensure that large numbers of customers leaving premises simultaneously are avoided,
  - meet its Public Safety, Public Nuisance and Crime and Disorder Licensing Objectives,
  - encourage the development of a thriving and safer night time economy, and
  - offer a greater choice and flexibility to the community.
- 1.24 Most licensable activities are listed in the Glossary, however where a member of the public is uncertain as to whether an activity is licensable or not they should contact the Licensing Section through the Customer Service Centre on 01344 352000 or e-mail <u>licence.all@bracknell-forest.gov.uk</u>.

# PART A

# 2. Licensing Objective 1: Prevention of Crime and Disorder

- 2.1 The Licensing Authority is committed to reducing crime and disorder across the Borough through its statutory duty under the Crime and Disorder Act and the Community Safety Strategy. In addition, the Council is committed to further improving the quality of life for the people of Bracknell Forest by continuing to reduce crime and the fear of crime.
- 2.2 National and local crime statistics evidence that the consumption of alcohol is a significant contributory factor to levels of crime and disorder. Good management and good practice procedures in licensed premises can and do make an important contribution to lessening that impact. An example of good practice would be for licensees to join a local <u>Pub and Drug Watch</u> Scheme, where operational.
- 2.3 The Licensing Authority, Police and licensees are encouraged to work in partnership with a local Pub and Drug Watch Scheme within the Borough to help licensees to form strategies for actively preventing crime and disorder issues. This scheme encourages the sharing of information through effective communication and seeks to address matters such as under-age sales, problems associated with drunkenness, prevention of illegal drug use, and anti-social behaviour.
- 2.4 It is imperative that all forms of crime are prevented in licensed premises. A responsible licensee or their staff shall deter, prevent and report other instances of crime, such as offences under the Theft Acts (eg: handling stolen goods), violence related or any other activity likely to constitute or conspiring to commit crime, including activities associated with the sex industry.
- 1 2.5 The Licensing Authority and Thames Valley Police through their Safety Communities Partnership will regularly monitor and review crime statistics within the Borough and their association with alcohol. Applicants for new licences or existing licences under a review process will need to satisfy the Licensing Authority in their Operating Schedule that they will take reasonable steps to reduce and prevent Crime and Disorder on their premises or in the vicinity in line with Local Crime Prevention Strategies.
  - 2.6 In considering licensing applications, the Licensing Authority will expect applicants to set out, where necessary and based on individual risk assessment:
    - (a) What measures will be taken by the licensee to promote intolerance of drugs and illegal substances, to prevent their use, sale or supply on the premises, and what provision will be made for facilities to store seized items.
    - (b) What measures will be taken by the licensee to raise staff awareness of both drug and alcohol abuse, for example training to recognise symptoms of drug abuse.
    - (c) What action will be taken when drugs have been found. The Licensing Authority may require a log to be kept and all entries in the log to be witnessed. This log should be made available to any Police Constable or authorised officer of the Licensing Authority. The Licensee should advise the Police at the earliest possible opportunity of any confiscated item.
    - (d) What measures will be taken by the licensee to prevent alcohol abuse such as drinking games and continuous drink promotions, including the adoption of advice by the British Beer and Pub Association and the Portman Group.

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**Comment:** Web site no longer exisits and a scheme is operational in Bracknell Forest

Deleted: Where there is no scheme in place applicants are strongly encouraged to visit www.uniquepubs.com/pubwatc h to obtain further information and advice on setting up a scheme

Deleted: Community

Deleted: <#>What measures will be taken by the licensee to prevent alcohol abuse such as drinking games and continuous drink promotions, including the adoption of advice by the British Beer and Pub Association and the Portman Group.¶

Comment: Changed order

(e) What features are currently in place or planned for physical security at the premises. For example, CCTV. (As a preventative measure in the planning/licensing application process, all new applicants are advised to liaise with the Thames Valley Police Crime Reduction Team in writing in order to satisfy the requirements of the Crime and Disorder Objective.)

- (f) How licensees propose to work in partnership with the Licensing Authority, Police and other traders to establish an agreement on co-ordinating operating hours to prevent large numbers of people moving between premises. For example, disco nights, promotion nights and special events which could attract large numbers of people. Such co-ordination, though it is not a requirement of the Licensing Act, could be achieved through a local Pub Watch Scheme.
- (g) What arrangements will be made for the adoption and use of a recognised or appropriate age-monitoring scheme.
- (h) What active management measures will be taken for the prevention of violence or public disorder. For example, where appropriate, employment of registered door staff to control entry, persons awaiting entry to the premises, flashpoints within the premises, and the dispersal of customers. This might include women safety and race issues, ie: measures taken to deal with harassment, discrimination and inappropriate behaviour.
- 2.7 Applicants should address in their Operating Schedule the individual style and characteristics of their premises and the proposed events and activities. This could include, for example, seating provided in pubs, bars, nightclubs and late night refreshment houses because research has shown that the amount of seating can be relevant to the prevention of crime and disorder.
- 2.8 The Licensing Authority is aware that retail outlets will be able to sell alcohol for consumption off the premises at any time they are open for trade including 24-hour opening, Sundays and Bank Holidays. However, restrictions on sales may be imposed where representations are made by the Police under the Crime and Disorder and Public Nuisance licensing objectives and are imposed by Committee where an agreement cannot be reached with the retailer.
- 2.9 Where either prescribed and/or premises-related conditions have not been adhered to in the past, the Licensing Authority will expect applicants to have considered and taken action to address those issues. New applications, or applications for variation, may be refused where there are significant outstanding issues.
- 2.10 In the interests of the Public Safety and Crime and Disorder Licensing Objectives, the Licensing Authority will advise, where appropriate, that where alcohol is consumed in designated outside areas, provision is made to ensure that glasses and bottles will be of a type which, when broken, do not enable the remnants to be hazardous, or used as a weapon. This would not be a ban on glass bottled products per se, merely on the serving of drinks in glass bottles. A ban would be based on risk assessment and would only be applied where necessary.
- 2.11 Wherever possible, applicants are expected to be aware of local groups known to incite violence or hatred, or take part in extremist activities in order to prevent the likelihood of meetings resulting in crime and disorder. Licensees will be expected to take into consideration the potential impact on privacy or religious freedom and the ethnic and cultural composition of the local area when hosting these meetings. The Licensing Authority recognises the need to promote the elimination of unlawful discrimination and equality of opportunity. The Licensing Authority recommends licensees seek guidance

Comment: BBPA suggestion that it is not a legal requirement.. Agreed best practice and changed Deleted: must

from the <u>Commission for Racial Equality</u> website, <u>http://www.cre.gov.uk/</u>or by contacting the<u>m on</u> 020 7939 0000.

- 2.12 In appropriate cases, and where its discretion is engaged, the Licensing Authority may attach conditions in line with the achievement of the Licensing Objectives, as listed in the core model conditions, relating to but not limited to:
  - The use of text pagers
  - Door supervisors
  - Banning of bottles
  - Plastic containers and toughened glass
  - CCTV to a standard required by Thames Valley Police
  - Preventing the taking of alcoholic and other drinks from the premises in open containers
  - Restriction on the hours of use of particular drinking areas (eg: gardens)
  - Capacity limits
  - Proof of age cards
  - Display of crime prevention notices
  - Irresponsible drinks promotions
  - Appropriate signage, for example: advertising the normal hours under the terms of the licence and/or, where appropriate, restrictions on admission of children
  - Ratio of tables and chairs to customers based on capacity

Deleted: Home Office

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www.raceimpact.homeoffice.go

**Comment:** Updating website details

**Deleted:** Community for Racial Equality (CRE) on

# 3. Licensing Objective 2: Public Safety

- 3.1 When visiting licensed premises, members of the public have a right to be confident that due consideration has been given to their physical safety. Where an applicant identifies an issue in regard to public safety (including fire safety) which is not covered by existing legislation, the applicant should identify in their operating schedule the steps which will be taken to ensure public safety. Such steps will be dependent on the individual style and characteristics of the premises and/or event(s) to be held. Advice is available through the Bracknell Forest Borough Council website, or by contacting the Licensing Authority.
- 3.2 The Licensing Authority is committed to ensuring public safety across the Borough, by working in close partnership with Thames Valley Police, Royal Berkshire Fire and Rescue Service, and licensees.
- 3.3 In order to ensure public safety, the Licensing Authority will consider the attachment, where applicable, of a condition to the licence requiring the use of Door Supervisors, licensed by the Security Industry Authority, to control access to and egress from the premises during events.
- 3.4 Where applicable, the Licensing Authority will consider the attachment of a condition to the licence requiring the use of stewards whose role is not to carry out security activity but to provide advice and ensure the safety of those visiting the premises.
- 3.5
- 3.7 Where occupancy limits for a premises, or part of a premises, have been set by the Fire Authority, the Licensing Authority will not normally need to set a capacity limit by way of a licence condition because that would be to duplicate an existing control imposed under another regime.
- 3.8 Where the Fire Authority has not set an occupancy limit the Licensing Authority will, on advice of the Fire Authority, consider setting an occupancy limit for premises wishing to supply alcohol, on the premises, to customers after 11pm and/or where regulated entertainment is provided, where this may be beneficial in achieving the licensing objectives.
- 3.9 The Licensing Authority has a Safety Advisory Group and, where appropriate, applicants are encouraged to seek the group's advice on issues of public safety. For example, a licensee who wishes to stage a licensable public event which is not specifically indicated in the Operating Schedule may be invited to approach the Safety Advisory Group.
- 3.10 When applying for licensable events on Local Authority property, the applicant may be required to present an event plan to Bracknell Forest Borough Council's Safety Advisory Group.
- 3.11
  - 3.12 In the interests of public safety and to prevent accidents occurring, where appropriate applicants may be required as part of the licence conditions to provide toughened glass and/or plastic containers for refreshments. This may be particularly relevant for an auditorium, theatre, cinema, sporting occasion or outdoor event.

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**Comment:** This duplicates provisions within the Fire Safety order 2005

Deleted: The Licensing Authority will consider the implications relating to Fire Safety of each individual application for, or variation of, a Premises Licence. The Licensing Authority, with the aim of protecting the safety of persons, both public and employees at all licensed premises, will expect the applicant to have carried out a suitable and sufficient risk assessment and put into place measures:¶

 (a) to reduce the risk of fire on the premises and the risk of the spread of fire on the premises;¶
 (b) in relation to the means of escape from the premises;¶
 (c) for securing that, at all material times, the means of escape can be safely and effectively used;¶
 (d) in relation to the means for

(d) in relation to the means for fighting fires on the premises;
 (e) in relation to the means for detecting fire on the premises and giving warning in case of fire; and

(f) in relation to the arrangement for action to be taken in the event of fire on the premises including measures relating to the instruction and training of staff.

**Deleted:** Prior to the determination of a licensing application a responsible authority may require sight of such determination which will demonstrate compliance with the above.

**Comment:** This is a matter of Public Health and as such is beyond the scope of the Act

**Deleted:** Where appropriate, applicants must provide evidence that regard will be taken to protect the hearing of the public.

- 3.13 In the interests of public safety, nightclub owners and dance event promoters are encouraged to seek guidance to ensure the health and safety of anyone attending dance events from the Safer Clubbing Guide by visiting <u>www.drugs.gov.uk</u>.
- 3.14 Where appropriate, there should be provision of drinking-water and trained first aiders with appropriate up-to-date training able to recognise the symptoms caused by the combination of drugs (including controlled drugs) and alcohol, which can lead to overheating and exhaustion.
- 3.15 The licensee may have a responsibility to develop a Drugs Policy. Advice on methods of preventing the misuse of drugs and related matters can be sought from Bracknell Forest Borough Council's Drug Action team. For example, the use of sharp boxes and personal protective equipment in the disposal of drug-related articles found on licensed premises.
- 3.16 The use of special effects such as lasers, pyrotechnics, smoke and foam machines can be dangerous. If it is intended to use any special effects, full details of when and how the effects will be used must be set out in the Operating Schedule and appropriate risk assessments of the location, use and type of special effects, should be provided.
- 3.17 If at any time consideration is given to allowing onto the premises animals with the potential to cause harm, eg: animals specified in the Dangerous Wild Animals Act and Dangerous Dogs Act (1976), the Operating Schedule should set out the circumstances in which such animals would be admitted to the premises, purposes for which they would be there, and the steps which would be taken to ensure the safety of the public, both staff and patrons, while the animals are present.
- 3.18 In appropriate cases where there are no statutory requirements, and where its discretion is engaged, the Licensing Authority may attach conditions in line with the achievement of the Licensing Objectives, as listed in the core model conditions, relating to but not limited to:
  - Disabled people effective alarm and evacuation procedures
  - Maintenance of all escape routes and exits including external exits and routes
  - Safety checks and provision of log book
  - Curtains, hangings, decorations and upholstery maintained and flame-retardant
  - Accommodation capacity limits
  - Fire action notices
  - Notification to fire control centre if water supply is cut off or restricted
  - Fire outbreaks contacting the Fire Brigade and appropriate record-keeping
  - Access for emergency vehicles
  - First Aid equipment and the number of up-to-date trained first-aiders on site
  - Lighting
  - Monitoring and logging of noise levels by responsible personnel
  - Temporary electrical installation inspections and notification
  - Ventilation
  - Alterations to the premises
  - Use of special effects
  - Additional conditions may be attached to Theatres, Cinemas, Concert Halls and similar places
  - 3.19 For indoor sports entertainment, or where special provision must be made for the safety of the public or club members and guests, the Licensing Authority may consider attaching conditions, such as, but not limited to:
    - Provision of qualified medical practitioners throughout a sports entertainment.

**Comment:** Aspects of the matters below maybe covered by legislation and as such must not be duplicated by the Licensing Act

- Where a ring is involved, that it be constructed by a competent person and inspected by a competent authority and any material used be flame retardant.
- Where there is wrestling or similar entertainment that the public do not occupy any seat within 2.5 metres of the ring.
- Where there is a water sports event, appropriate provision of adequately trained staff in rescue and life safety to be made available who should remain in the vicinity at all times.

# 4. Licensing Objective 3: The Prevention of Public Nuisance

- 4.1 The Licensing Authority is committed to minimising the level of public nuisance in the Borough by working in close partnership with the Thames Valley Police, Planning, Environmental Health and licensees. The Licensing Authority interprets 'public nuisance' in its widest sense, and takes it to include such issues as noise, light, odour, litter and anti-social behaviour.
- 4.2 Where premises are located near to noise-sensitive areas, e.g. residential premises, nursing homes, hospitals or places of worship, the licensee should initially identify any particular issues (having regard to their particular type of premises and/or activities) which are likely to adversely affect the promotion of the objective to prevent public nuisance. Such steps as are required to deal with these identified issues should be included within the applicant's operating schedule.
- 4.3 In considering applications, the Licensing Authority will expect to see, where appropriate, evidence that the following matters have been addressed in the Operating Schedule:
  - (a) Measures taken or proposed to be taken to reduce noise and vibration escaping from the premises. This would include music, noise from fixed or mobile equipment (eg: air conditioning, generators), and human voices, whether or not amplified.
  - (b) Measures taken or proposed to be taken to prevent unreasonable disturbance by customers and staff arriving or departing from the premises and delivery of goods and services.
  - (c) Measures taken to control light to ensure that it does not stray outside the boundary of the premises so as to give rise to problems to local residents and businesses.
  - (d) In the absence of locally available public transport, sufficient provision for access to taxis and private hire services. For example, lists of licensed taxi companies displayed by the public telephone.
  - (e) Measures taken to encourage patrons to arrive and disperse quickly and quietly from the immediate vicinity of the premises. This might include, for example in nightclubs and discotheques, lowering the volume of the music and raising lights during the last 30 minutes before closing time.
  - (f) Measures taken to ensure the safe removal and dispersal of persons ejected from the premises.
  - (g) Measures to control nuisance that might be associated with the use of the external areas, particularly late at night.
- 4.4 Applicants should note that there are mechanisms other than the licensing regime that are available for addressing public nuisance away from the licensed premises. Examples include, but are not limited to:
  - (a) Planning controls
  - (b) CCTV surveillance
  - (c) The designation of restricted areas for consumption of alcohol
  - (d) Police enforcement
  - (e) Review of Licences
  - (f) Other local initiatives

**Comment:** Request from EH to deal particularly with the use of smoking shelters

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- 4.5 The Licensing Authority, whilst recognising the need to treat every application on its own merits, should be satisfied that the type of Regulated Entertainment provided and hours of operation will be suitable for the location in which the premises are situated (eg: areas of dense residential accommodation).
- 4.6 In appropriate circumstances, to prevent public nuisance, the Licensing Authority will consider attaching a condition to the licence requiring the use and number of Door Supervisors, licensed by the Security Industry Authority, in order to control access to and egress from the premises during events.
- 4.7 The applicant will be expected to <u>demonstrate within the Operating Schedule</u> what actions will be taken to train staff on those measures necessary to stop customers consuming excessive amounts of alcohol whilst on the premises. The <u>effective</u> training of staff in alcohol abuse awareness is <u>appropriate to</u> meet the <u>Prevention of Public</u> Nuisance, Public Safety, and Prevention of Crime and Disorder Licensing Objectives.
- 4.8 In appropriate cases, and where its discretion is engaged, the Licensing Authority may attach conditions in line with the achievement of the Licensing Objectives, as listed in the core model conditions, relating to but not limited to:
  - Hours for example: restrictions when licensable activities take place, such as recorded/amplified music and/or speech, after a certain time in indoor and outdoor areas
  - Noise and vibration abatement, monitoring and logging
  - Noxious smells
  - Light pollution
  - Litter

	<b>Comment:</b> To re word paragraph to add clarity			
[	Deleted: show			
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# 5. Licensing Objective 4: Protection of Children from Harm

- 5.1 When addressing the protection of children, the applicant should initially identify any particular issues (having regard to their particular type of premises and/or activities) which are likely to cause concern in relation to children. Such steps as are required to deal with these identified concerns should be included within the applicant's operating schedule.
- 5.2 Applicants are required, where appropriate, to set out in the Operating Schedule the arrangements they have in place to prevent the sale of alcohol and illegal substances to children. This should include an age-monitoring scheme. The Licensing Authority would accept that the licensee obtains any of the following as an acceptable proof of age scheme:
  - (a) Passport
  - (b) Photo Card driving licence issued in the European Union
  - (c) Proof of Age Standards Scheme Card (PASS)
  - (d) Official ID card issued by HM Forces or by a European Union country bearing a photo and date of birth of holder.
- 5.3 The Licensing Authority will expect applicants to set out in the Operating Schedule the measures that they will take to ensure that alcohol is not sold by persons under 18 unless specifically approved by a responsible person, or they are working as a waiter or waitress in a specially designated part of the premises and alcohol is sold only with a table meal.
- 5.4 Where there are off-licence sales, the Licensing Authority would expect the Operating Schedule to demonstrate how the licensee will discourage the sale of alcohol to customers on behalf of children in the vicinity. For example, if the licensee has any suspicions of this activity to ask the customer if they have been approached by children to purchase alcohol and if necessary contact the Police.
- 5.5 Applicants from retail outlets who use self scanning devices will be expected to demonstrate how they are going to control the sale and purchase of alcohol by persons under the age of 18.

Licensees retain the right to permit or not to permit children into their premises at any time. Where appropriate, applicants should state in the Operating Schedule:

- (a) whether or not they will admit children to the licensed premises;
- (b) whether or not children will be admitted to all parts of the premises;
- (c) where children are to be admitted, the steps that will be taken to protect children from harm, for example where deemed appropriate the provision of designated areas for children and families, age (below 18) and hour limitations.
- 5.7 Licensees are encouraged to inform the appropriate agencies where it has been highlighted that children have tried to purchase alcohol and illegal substances.
- 5.8 With regard to children, where appropriate licensees will be expected to consider and deal within the Operating Schedule the risk of children being exposed to and the steps that will be taken to protect them from:
  - (a) the purchase, acquisition and consumption of alcohol;
  - (b) likely exposure to drugs, drug-taking or drug-dealing;

5.6

(c) ;
(d) exposure to activities of an adult and/or sexual nature;

**Comment:** This duplicates a legal requirement within the Act

Deleted: <#>Wherever alcohol is either sold or supplied for consumption on premises, applicants should set out in the Operating Schedule the steps that they will take to ensure that children between 16 and 17 will only be permitted to consume beer, wine or cider if they are with an adult aged 18 or over and eating a table meal (excluding snacks) and are under the supervision of that adult at all on times whilst on the premises. ¶

**Comment:** BBPA felt this was misleading as there is no legal requirement

#### Deleted: eg:

**Comment:** This makes it clear that it is not a requirement in all cases

**Comment:** Dealt within Gambling Act 2005

Deleted: exposure to gambling

- (e) exposure to incidents of violence and disorder;
  (f)
  (g)
- 5.10 Where appropriate, and particularly with regard to large public events, the Licensing Authority will expect to see in the Operating Schedule procedures for lost and found children.
- 5.11 The Operating Schedule should, in appropriate circumstances, set out the details of the training and information that will be provided for all staff responsible for the sale of intoxicating liquor in premises where children will be admitted.
- 5.12 Where events are taking place that are solely provided for children, for example, an Under-18s disco, no alcohol will be served.
- 5.13 In appropriate cases, the Licensing Authority will expect the licensee to evidence how they will supervise children who are performing in a Regulated Entertainment event and what consideration will be given to the welfare of children as performers and customers. Where children are supervised, the Licensing Authority will expect the Operating Schedule to demonstrate that these supervisors have been appropriately checked by the Criminal Records Bureau. These will be enhanced checks.
- 5.14 Where there is a sale by retail of alcohol, the Licensing Authority would expect licensees to demonstrate in their Operating Schedule that they will observe <u>Industry best practice</u> guidance on the naming, packaging and promotion of alcoholic drinks to prevent children from being enticed into purchasing these products.
- 5.15 Protection of Children from Harm includes the protection of children from moral, psychological and physical harm and, in relation to the exhibition of films, or transmission of programmes or videos, this includes the protection of children from exposure to strong language and sexual content. In appropriate cases, the Licensing Authority will expect the licensee to evidence how they intend to prevent these occurrences. This concerns any activities of an adult nature, not just films and videos.
- 5.16 In relation to cinemas and places where films are shown, the Licensing Authority will expect the Operating Schedule to demonstrate that entry shall be controlled as part of an age-monitoring strategy.
- 5.17 The Licensing Authority propose to abide by the recommendations of the British Board of Film Classification but for the Protection of Children from Harm Licensing Objective, the Licensing Authority reserves the right to re-classify any film, and information regarding such classifications will be published on Bracknell Forest Borough Council's website and advertised in the Local Press.
- 5.18 In appropriate cases, and where its discretion is engaged, the Licensing Authority may attach conditions in line with the achievement of the Licensing Objectives, as listed in the core model conditions, relating to but not limited to:
  - Access for children to licensed premises
  - Specific age restrictions
  - Age restrictions in cinemas and theatres
  - Performances especially for children
  - Children in performances, eg: size of venue, fire safety, special effects, care of children

**Comment:** Dealt with by Health Act 2006 and is not just a children issue

**Deleted:** exposure to environmental pollution such as the effects of passive smoking and excessive noise:

**Comment:** Dealt with by Children and cigarettes legislation

**Deleted:** the sale of cigarettes to Under-16s.

**Comment:** Health Act 2006 provisions

**Deleted:** In appropriate cases, the Council may expect consideration to be given to a specific 'No Smoking' area to be set aside for use by children.

**Comment:** Removal of named guidance to keep up to date

**Deleted:** from the Portman Group Code of Practice

Proof of Age Cards

5.19 The Licensing Authority has named the <u>Bracknell</u> Area Child Protection Agency (ACPC) as the responsible authority to advise on the protection of children from harm. The ACPC is judged by the Licensing Authority to be a competent body in relation to these matters.

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**Comment:** No longer avaialble **Deleted:** <#>Compliance with the Portman Group retail alert bulletins (See 5.14)¶

# PART B

### 6. Premises Licence

- 6.1 The Premises Licence, will detail the operating conditions. The purpose of these conditions is to regulate the use of the premises for licensable activities in keeping with the Licensing Objectives. The Operating Schedule is essential so that the Licensing Authority and responsible authorities can establish what measures may be necessary to meet the four Licensing Objectives.
- 6.2 Where a premises licence is in force and an event outside of the normal Operating Schedule is taking place, the licensee is legally required to notify the Licensing Authority no later than 10 working days prior to an event. However, where possible 3 months' notification of an event is advised to allow full consultation and consideration of the risks involved. Where a premises licence is in force and a licensee wishes to amend the licence application to have a particular licensable event on a regular basis, they must go through the variation process.
- 6.3 In the case of circuses, festivals and carnivals, where a Premises Licence or Temporary Event Notice is required, it is the responsibility of the event organiser to ensure that the appropriate licence is in place.
- 6.4 The Licensing Authority encourages local Town and Parish Councils to seek premises licences for land or buildings under public ownership within the community. This could include village greens, market squares, community halls and similar public areas, thus allowing festivals, carnivals and circuses to take place encouraging a livelier community.
- 6.5 The Licensing Authority will not require raffles and tombolas which include alcohol to be licensed provided that:
  - (a) the proceeds are not for personal gain;
  - (b) there are no money prizes;
  - (c) alcohol is in a sealed container; and
  - (d) tickets are only sold at the place where the entertainment occurs.

In all other circumstances, a lottery licence will be required.

- 6.6 The Operating Schedule, which will form part of the Premises Licence, must include:
  - (a) the name of the person (including a business or public body holding a licence);
  - (b) the address of the premises;
  - (c) the licensable activities to be conducted on the premises;
  - (d) the location of licensable activities on the premises (e.g. bar downstairs);
  - (e) the times during which it is proposed that the licensable activities are to take place;
  - (f) any other times when the premises are to be open to the public;
  - (g) where the licence is required only for a limited period, that period must be specified;
  - (h) where the licensable activities include the supply of alcohol, the name and address of the individual to be specified as the Designated Premises Supervisor;
  - (i) where the licensable activities include the supply of alcohol, whether the alcohol will be supplied for consumption on or off the premises or both;
  - (j) the licensed area identified by a scaled map;
  - (k) a scale drawing of the internal arrangements of the premises; and
  - (I) the steps which the applicant proposes to take to promote the 4 Licensing Objectives.

Comment: Removed for clarity
Deleted: which is valid

indefinitely subject to occasional review

Deleted: , at least

The Operating Schedule <u>should</u> be precise and clear about the measures proposed to promote the licensing objectives.

- 6.7 In order to support the Licensing Objectives, the Licensing Authority would recommend that consideration be given to the training and development of staff. A range of qualifications covering staff development and risk assessments designed to support these objectives are available from the British Institute of Innkeeping at info@bii.org.
- 6.8 It is essential that the Licensing Authority and interested parties know the nature of any licensable activities that take place at the premises, at the time of application. This is in order that the Licensing Authority can discharge its statutory responsibilities under the Licensing Objectives.
- 6.9 There is a Standard Pool of Conditions that may be applied in appropriate circumstances. The Licensing Authority's discretion to impose conditions is engaged only if it receives a relevant representation. If relevant representations are made to the licensing authority and it is reasonably considered that the licensing objectives cannot be met unless additional specific conditions are attached, then the Licensing Authority may consider attaching those which are necessary and proportionate for the promotion of the four licensing objectives. Licences are sought at very different scales and the Licensing Authority will apply a level of conditions proportionate to the individual style and characteristics of the event or premises concerned. At any rate where measures to promote the Licensing Objectives are included in the Operating Schedule, these will automatically be attached as conditions to the licence.
- 6.10 Where appropriate, for example in nightclubs and discotheques, the Licensing Authority recommends a calming atmosphere to be created to assist in the orderly and quiet dispersal of customers. For example, lowering the volume of music and raising lights during the last 30 minutes before closing time.
- 6.11 Prior to submitting an application, the Licensing Authority recommends an applicant seeks advice and guidance on matters relating to the Licensing Objectives when completing their Operating Schedules. Details are available in the Guidance Notes for Applicants. This will ensure the application is processed efficiently and will reduce the likelihood of hearings.
- 6.12 Applicants for Premises Licences are expected to conduct a thorough risk assessment on the activities proposed to be carried at the premises in consideration of the Licensing <u>Objectives</u>. Where necessary, applicants are advised to seek advice on risk assessments. The licensee will be expected to record the actions to be taken as a result of the risk assessment in their Operating Schedule. These actions may be used to form conditions attached to the licence and should therefore be clear, concise and unambiguous.
- 6.13 In determining the grant, <u>or</u> variation <u>of</u> a licence, the <u>following</u> interested parties, and responsible authorities <u>will be consulted</u>. These include:
  - (a) Thames Valley Police
  - (b) Royal Berkshire Fire and Rescue Service
  - (c) Environmental Health
  - (d) Trading Standards
  - (e) Area Child Protection Committee
  - Health and Safety Executive
  - (f) Persons living in the vicinity of the premises
  - (g) Bodies or persons representing persons living in that vicinity, including local Town and Parish Councils and Ward Councillors?

**Comment:** No particular emphasis should be given to any particular Licensing objective DCMS guidance

Deleted: shall

**Deleted:** and in particular the protection of children from harm.

**Comment:** Removed as conflicts with 1.16

**Deleted:** Applicants should normally have planning permission before applying for a Premises Licence.

**Comment:** Added to clarify what the risk assessment is supposed to cover

**Comment:** This did not include all groups and was wrongly phrased to indicated that the Licensing Authority would do all of this which is incorrecti

Deleted: or renewal of

**Deleted:** Licensing Authority will consult with

#### Deleted: d

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Comment: Missed of original

list Deleted: e

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- (g) Individuals involved in a business in the vicinity
- (h) Bodies representing persons in such businesses
- (i) Planning Authority
- 6.14 The Licensing Authority will consider any relevant representations received from these parties. Any of these individuals or groups may specifically request a representative to make representations on his or her behalf. This could be a legal representative, a friend, an MP or a Ward Councillor. However, a Ward Councillor who is a member of the Licensing and Safety Committee will be advised not to become involved in making either written or oral representations on behalf of constituents regarding matters covered by the Licensing Act 2003. In order for representations to be taken into account, they must concern at least one of the Licensing Objectives. Where a representation is made by an interested party, the Licensing Authority will decide if the representation is relevant and not vexatious or frivolous.
- 6.15 Where the responsible authorities and interested parties do not raise any representations, it is the duty of the Licensing Authority to grant the licence or certificate subject to the conditions of the operating schedule and any mandatory conditions of the Licensing Act 2003 itself.
- 6.16 The Licensing Authority may not impose any conditions unless its discretion has been engaged following the making of a representation and it has been satisfied at a hearing of the necessity of additional conditions based on the representations raised. It may then only impose such conditions as are necessary to promote the licensing objectives arising out of the consideration of the representations.
- 6.17 Hearings may be avoided when interested parties, licensees and responsible authorities through negotiation, arrive at an amicable solution to the issues raised. The Licensing Authority will seek to facilitate such negotiation.
- 6.18 In determining the application the Licensing Authority will consider:
  - (a) the case and evidence presented by all parties;
  - (b) the promotion of the four Licensing Objectives;
  - (c) Guidance issued by central Government; and
  - (d) the Licensing Authority's own Statement of Licensing Policy.

# **Provisional Statement**

- 6.19 Where a licensed premises is being constructed, extended or structurally changed, the applicant <u>may</u> apply for a provisional statement. This will be consulted on in the same way as a new licence. However the provisional statement will not automatically be converted into a full licence on completion of works, and the applicant will have to go through the new licence procedure. It is acknowledged that unless representations are made at the provisional statement stage, or are not given without reasonable excuse, and neither the premises/vicinity has changed nor the type of licensed activity taking place there, the licence will be granted.
- 6.20 The applicant will be required to submit a full schedule of works, including a statement of the licensing activities for which the premises are proposed to be used as well as the plans and proposed hours of use in order to allow the licensing authority to make an informed decision.

Late-Night Refreshment

Comment: There is no compulsion Deleted: will be required to

- 6.21 Where late-night refreshment is provided, applicants must demonstrate in their Operating Schedule how they will achieve the requirements of the Licensing Objectives.
- 6.22 Where appropriate, the Licensing Authority may recommend takeaway containers to display the company name in order for the Licensing Authority to discourage problem litter areas and in any event, the licensee is expected to provide waste disposal bins on or around the premises.

#### Mobile Premises

- 6.23 Where licensable activities are taking place moveable vehicles require a Premises Licence and the Operating Schedule must indicate the specific pitch from which they will trade. This is in addition to other licensing requirements for mobile trading vehicles.
- 6.24 The Licensing Authority requires the Operating Schedule to demonstrate how the applicant will promote the Licensing Objectives. With regard to controlling litter, the above paragraph will also apply to mobile premises with a late night refreshment licence.

# **Disability Access**

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- 6.27 Due regard is expected to be given to the Disability Discrimination Act 2004 particularly to access and egress for disabled persons.
- 6.28 The Licensing Authority has produced guidance on making the physical environment accessible to disabled people. Advice can be obtained from "Designing for Accessibility in Berkshire". Further information is available on the Bracknell Forest Borough Council's website or at the Council's offices, Time Square, Market Street, Bracknell. RG12 1JD.

#### Cumulative Effect

- **6.29** Where the Licensing Authority receives relevant representations regarding the 'cumulative impact' of granting a licence, it will fully consider the effect it may have on the promotion of the licensing objectives, in particular Crime and Disorder and Public Nuisance, and make a decision accordingly.
- 6.30 If the Licensing Authority receives representation that a particular area of the Borough is reaching a concentration of licensed premises which is adversely affecting the promotion of the licensing objectives, it will consider the implementation of an additional policy after full consultation with all responsible bodies and examination of the supporting evidence.

**Comment:** Dealt with under Gambling legislation

#### Deleted: <u>Amusement with</u> <u>Prizes</u>¶

#>The Licensing Authority will expect the licensee to operate to the British Amusement Catering Trade Association (BACTA – the gaming machines trade representative body) Code of Practice with regard to children and gaming machines.¶

\*\*>Where premises intend to provide more than two AWP machines, the Licensing Authority may deem it necessary to hold a hearing where relevant representations have been made in respect of this application. This applies only to variations or new licence applications, not to conversions of existing Gaming licences. ¶

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**Comment:** This clarifies that any decision will be made on the available evidence

**Comment:** There is no need to state this.

**Deleted:** This principle will be taken into consideration within the proposed programme of the town centre re development.¶

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# 7. Temporary Events Notices

- 7.1 Where there is an event with less than 500 attendees which includes Regulated Entertainment and/or the sale of alcohol, for a limited period that is not otherwise authorised by the premises licence or club premises certificate, a Temporary Events Notice will need to be served on the Licensing Authority. Temporary Events Notices are not applications for permission to trade, they are notices of intent and are therefore served on the Licensing Authority and the Police. If there are 500 or more attendees, a Premises Licence must be applied for.
- 7.2 In accordance with the 2003 Act, any individual person aged 18 or over may give a temporary event notice, whether or not they hold a personal licence. An individual who is not a personal licence holder may only give a temporary event notice 5 times a year, and no more than 50 times a year if the individual does hold a personal licence. However, no more than 12 temporary events notices covering a ,maximum of 15 days may be given in respect of any particular premises in a single calendar year.
- 7.3 Organisers of temporary events are encouraged to submit their notification to the Licensing Authority as soon as is reasonably practicable in order for the Police to consider whether or not they have any concerns about the event and, if they have, to enable all parties to try and take steps to resolve those concerns. In order for the Temporary Event Notice to be processed within the time frame, licensees should submit their application to a 24-hour manned police station, details of which are available on www.bracknell-forest.gov.uk or by calling the Licensing Authority on 01344 352000.
- 7.4 Event organisers are advised to submit their application to the Licensing Authority on a weekday and before 12 midday on a Friday to ensure a quick and efficient response. It is advised to submit the application in an envelope marked for the urgent attention of the Licensing Manager and for TEN to be written in red in the top right-hand corner.
- 7.5 Although the legal requirement is 10 working days, the Licensing Authority recommends that at least 3 months' notice be given to hold such events, to allow it to help organisers to plan their events safely to allow appropriate publicity and to consult with responsible authorities and interested parties prior to an application being submitted. Any longer period than this may mean that organisers do not have all the details available at the time of submitting the notice, and any lesser time means that planning may be rushed and haphazard.
- 7.6 The Licensing Authority recommends that organisers of a Temporary Event notify the Fire Authority of the event at the earliest opportunity to ensure that full discussion may occur in order that the event can take place with due regard to fire safety matters.
- 7.7 In the event of a relevant representation from the Police, the Licensing Authority will hold a hearing and give a decision not less than 24 hours before the event is due to take place.
- 7.8 Organisers of events are reminded of the police powers to close down events with no notice on the grounds of disorder, the likelihood of disorder, or public nuisance. Therefore, the Licensing Authority expects organisers to be aware of the relevant offences under the licensing laws, for example sales of alcohol to children or to a drunk individual.
- 7.9 Where exceptional events of local, national or international significance arise, for example a one-off local festival or world cup, the Secretary of State may make a licensing order to open for specified extended hours. A minimum of 6 months' notice

Comment: Clarity and accuracy
Deleted: 1

**Comment:** This does not happen and is not a statutory requirement. In the larger outdoor events this will be picked up as part of the Safety Advisory Group

**Deleted:** The Licensing Authority will notify the Fire Authority of Temporary Event Applications. must be given to the Secretary of State so that consultation can take place and approval of both Houses of Parliament obtained.

# 8. Personal Licences

- 8.1 Personal Licences, which are renewable every ten years, authorise individuals to sell or supply alcohol, or authorise the sale or supply of alcohol for consumption on or off the premises for which a Premises Licence is in force for that activity.
- 8.2 There is no strict legal requirement for the holder of the Personal Licence to be on the premises at all times, but merely for all sales to be so authorised by such a person, either directly or under authority that has been delegated. There may be circumstances where the holder of the Personal Licence is not on the premises, such as when that person is off duty, absent through illness, or on vacation. Where the Personal Licence holder has delegated responsibility for the sale of alcohol, they still have a duty of responsibility for the actions of those they have authorised to make those sales.
- 8.3 The Act requires a Designated Premises Supervisor to be nominated who is also a Personal Licence holder, the main purpose being to ensure that there is always one specified individual who can be swiftly identified in cases of emergency. The Designated Premises Supervisor should be an individual who it is clear is in charge of the day-to-day running of the premises.
- 8.4 Where the Designated Premises Supervisor is not available at the premises for whatever reason, the Licensing Authority will expect his or her full contact details to be <u>available at</u> the premises and made known to at least one individual who will be present at the premises. For example, this would apply to local organisations and groups renting shared community facilities where the Designated Premises Supervisor is a caretaker of the building, not normally present during operational hours when the community hall is rented but who is otherwise in charge of the premises.
- 8.5 The Premises Licence will specify the name of the Designated Premises Supervisor. It is the responsibility of the <u>Premises Licence holder</u> to notify the Licensing Authority immediately of any change of the Designated Premises Supervisor.
- 8.6 Where there is to be a new Designated Premises Supervisor, the Licensing Authority will require the Premises Licence holder to evidence that the individual concerned consents to taking on the role and to notify the Police of the application within 7 days. In this case, the whole Premises Licence does not have to be submitted for amendment, only the relevant part of the licence.
- 8.7 Personal Licence applicants with relevant unspent criminal convictions are required to notify the Licensing Authority of the nature of those convictions prior to making an application.
- 8.8 Where the Police object to a Personal Licence on the Crime and Disorder Licensing Objective, the Licensing Authority will arrange for a hearing to take place at which the issue can be considered.
- 8.9 It is an offence for a Personal Licence holder who is convicted of a relevant offence not to inform the Licensing Authority in order that their licence can be amended.
- 8.10 Where a Personal Licence holder is convicted of a relevant offence as listed in the Act during the period when the application is being considered, the licence holder is required to advise the Licensing Authority forthwith.

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**Comment:** Having clearly displayed may cause problems of harassment for the DPS from an aggrieved customer. Enforcement bodies have a right to access the informatione **Deleted:** clearly displayed

Comment: Licensee is no longer a legal term Deleted: licensee

8.11 The syllabus for the personal licence qualifications is available on the Department of Culture, Media and Sport (DCMS) website, which can be found at <u>www.culture.gov.uk</u>. The syllabus sets out the structure for any course that will result in a licensing qualification. Details of those bodies which are accredited to award licensing qualifications are available on the DCMS website.

# 9. Club Premises Certificates

- 9.1 In order for Qualifying Clubs to supply alcohol and provide other licensable activities on Club premises, a Club Premises Certificate is required.
- 9.2 Qualifying conditions are specified in Section 61 of the Act and the Licensing Authority must be satisfied that these conditions have been met, including evidence to support that the club is non-profit making.
- 9.3 The Licensing Authority will require the Club to produce an Operating Schedule, which demonstrates how it will promote the Licensing Objectives. The Operating Schedule, which will form part of the Club Premises Certificate, must include:
  - (a) the name of the club;
  - (b) the address which is to be the relevant registered address;
  - (c) the address of the club premises to which the certificate relates;
  - (d) the qualifying club activities that will take place on the premises;
  - (e) the location of qualifying club activities on the premises (eg: bar downstairs);
  - (f) the times at which the qualifying club activities will take place;
  - (g) other times that the premises is open to members and guests;
  - (h) where the supply of alcohol is involved, whether supplies will be made for consumption on or off the premises or both;
  - (i) a plan of the premises drawn to scale; and
  - (j) the steps which the applicant proposes to take to promote the 4 Licensing Objectives.
- 9.4 The Act does not require any member or employee to hold a Personal Licence in order to supply alcohol to members and sell it to guests on the premises to which the certificate relates, nor is there a requirement for the club in question to specify a Designated Premises Supervisor. However, the Licensing Authority will require the Club Secretary's contact details to be readily available in the event of an emergency.
- 9.5 Where a Club intends to admit the general public to a Regulated Entertainment event, then a Premises Licence or a Temporary Events Notice is required. Where alcohol is sold and there is a Premises Licence, then there will also be a requirement for a person holding a Personal Licence to be named as the <u>Designated</u> Premises Supervisor.
- 9.6 If an applicant wishes to vary a Club Premises Certificate, the Act requires the application to be processed in the same manner as for a Premises Licence.

# PART C

# 10. Appeals

- 10.1 Where any condition, decision or relevant representation aggrieves an applicant, there is a right of appeal. This appeal must be lodged within a period of 21 days from the day on which the applicant was notified by the Licensing Authority of the decision and must be made to the Justices' Chief Executive of the Magistrates' Court, at East Berkshire Magistrates Court, The Law Courts, Chalvey Park, Off Windsor Road, Slough, Berkshire, SL1 2HJ.
- 10.2 In respect of Personal Licences, appeals must be made to the Magistrates' Court in the area where the licence was issued. Appeals in relation to all other licences must be made to the Magistrates' Court where the premises or event is situated.

# 11. Complaints Against Licensed Premises

- 11.1 All representations must in the first instance be addressed to the Licensing Manager, Environment and Leisure Department, Bracknell Forest Borough Council, Time Square, Market Street, Bracknell, RG12 1JD.
- 11.2 All relevant representations against premises licensed by the Licensing Authority will be investigated by the Licensing Authority. Whilst complainants will be encouraged to raise any concerns directly with the licensee or business concerned, they will additionally be encouraged to bring the matter to the attention of the Licensing Authority. Where it is a valid complaint, the Licensing Authority will endeavour to seek a resolution through informal means.
- 11.3 The Licensing Authority is responsible for considering representations in the context of this Policy and legal requirements in order to determine whether it is relevant. The Licensing Authority authorises suitably qualified staff to discharge duties as appropriate to their seniority, professional qualification and/or experience.
- 11.4 Where it is considered a relevant representation, then the Licensing Authority shall ensure that it is investigated and enforcement action taken where necessary.
- 11.5 Where a representation is received from an interested party, the Licensing Authority may consider a representation to be frivolous or vexatious. The Licensing Authority may also consider the representation to be 'irrelevant' if it does not directly relate to the application and to the promotion of the Licensing Objectives. If the decision is made that a representation is frivolous, vexatious, and/or irrelevant, the person making the complaint will be informed of this in writing with full reasons being given for the decision.
- 11.6 The Licensing Authority recognises that promotion of the Licensing Objectives relies on partnership between licensees, authorised persons, interested parties and responsible authorities. Where there are any concerns or problems identified at the premises or there is need for improvement, authorised persons and responsible authorities will work closely with the licensees at an early stage to address these concerns.
- 11.7 The details of the objector or objectors will be made known to the licensee if his or her representations are deemed relevant and are to be heard in a public domain.

# 12. Enforcement

- 12.1 In order to ensure compliance with the law and licensing conditions, the Licensing Authority will carry out regular programmed inspections, based on risk assessments. During performance inspections will be carried out without notification to the <u>Premises</u> <u>Licence holder</u> based on risk assessment and complaint history. Where one-off events are taking place, the Licensing Authority may also carry out inspections to ensure the Licensing Objectives are being promoted. <u>Inspection and enforcement will take into</u> <u>account the principles set out in the Hampton report "Reducing Administrative Burdens"</u>
- 12.2 The Licensing Policy has been written in conjunction with the Licensing Authority's Enforcement Policy. This Enforcement Policy has been adopted in accordance with the principles of consistency, transparency, proportionality and objectivity set out in the Enforcement Concordat.
- 12.3 Any decision to instigate legal proceedings will take account of the criteria set down in the Code of Crown Prosecution and Attorney General Guidelines.
- 12.4 The Licensing Authority's Enforcement Policy is available on the Bracknell Forest Borough Council website <u>www.bracknell-forest.gov.uk</u> and from the offices of the Environment & Leisure Department, Time Square, Market Street, Bracknell, RG12 1JD.

#### 13. Licensing and Safety Committee

- 13.1 Decisions on all licensing matters will be taken in public in accordance with an approved scheme of delegation (see Annexe B) aimed at underlining the principles of timely, efficient and effective decision-making.
- 13.2 The Licensing Committee will consist of <u>between 10 and 15 members</u>. Licensing Panels of 3 Committee members will hear any relevant representations from responsible authorities and interested parties.
- 13.3 Where there are no relevant representations on an application to the grant of a Premises Licence, Club Premises Certificate and Temporary Events Notice, the Act provides that this application shall be granted with no further conditions other than those stipulated as mandatory in the Act or issues raised in the operating schedule.
- 13.4 Where there are relevant representations to an application for a Premises Licence, Club Premises Certificate or Temporary Events Notice, the application will be referred to the Licensing Panel.
- 13.5 The decision determined by the Panel shall be accompanied with clear, cogent reasons for that decision, having had due regard to the Human Rights Act 1998 and all other legislation. A summary of the decision shall be posted on the Licensing Authority's website as soon as is reasonably possible after the decision has been confirmed. This will form part of the statutory licensing register which is kept by the Licensing Authority.

#### 14. Applications for Review

14.1 A Review of a Premises Licences represents a key protection for the community where problems associated with <u>the Licensing Objectives</u>, are occurring <u>after the grant or</u> <u>variation of a premises licence</u>. Where a request to review the licence is made by a responsible body, the Licensing Authority will hold a hearing in respect of this, unless it, the applicant and responsible authorities agree that a hearing is not necessary.

Comment: Not relevant term Deleted: licensee

**Comment:** To take account of new provisions on regulatory enforcement

Comment: DTI no longer exists

**Deleted:** Department of Trade and Industry

**Comment:** To allow for flexibility of the Committee size within legal requirements

**Comment:** To clarify and accurately record circumstances

Deleted: s

**Deleted:** disorder, public safety or disturbances

	<u>14.2</u>	associ consic Licens	e the request originates from an interested party – eg a local resident, residents ation, local business or trade association – the licensing authority must first ler whether the complaint made is relevant, vexatious, frivolous or repetitious. A sing Authority may refuse an application for a review on any of the above grounds ill give reasons to the applicant for such a refusal	•	Comment: Missed form original Policy Formatted: Bullets and Numbering
	15.	Policy	/ Review		Deleted:Page Break
	15.1	3 year	olicy takes effect on (7 February 2005) and will remain in force for not more than s. It will be subject to periodic reviews and further consultation. The Licensing rity is also required to take into account guidance issued by the Secretary of State.		
	15.2		censing Authority is required to review its Licensing Policy Statement every 3 years nall take into account the views of:	;	
		(a) (b) (c)	Responsible Authorities; Holders of Premises and Personal Licences and Club Premises Certificates; Local businesses, residents and representatives of these bodies.		
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# **DELEGATION OF FUNCTIONS**

Following approval by the Licensing and Safety Committee on 13 December 2004, delegated authority will be as follows.

Matter to be dealt with	Full Committee	Licensing Panel	Officers
Application for personal licence		If a police objection	If no objection made
Application for personal licence with unspent convictions		All cases	
Application for premises licence/club premises certificate		If a relevant representation made	If no relevant representation made
Application for provisional statement		If a relevant representation made	If no relevant representation made
Application to vary designated premises supervisor		If a police objection	All other cases
Request to be removed as designated premises supervisor			All cases
Application for transfer of premises licence		If a police objection	All other cases
Applications for interim authorities		If a police objection	All other cases
Application to review premises licence/ club premises certificate		All cases	
Decision on whether a complaint is irrelevant frivolous, vexatious, etc			All cases
Decision to object when local authority is a consultee and not the relevant authority considering the application		All cases	
Determination of a police objection to a temporary event notice		All cases	

#### LICENSING ACT 2003 GLOSSARY

Authorised Persons	<ul> <li>Bodies empowered by the Act to carry out inspection and enforcement roles. This group includes:</li> <li>Fire Authority Inspectors</li> <li>Inspectors responsible for the Health and Safety at Work Act 1974</li> </ul>		
	<ul> <li>Environmental Health Officers</li> <li>Social Services officers responsible for the Protection of Children from Harm</li> </ul>		
	Thames Valley Police are separately empowered.		
Capacity Limit	Where the Licensing Authority in conjunction with the Fire Authority will set a limit on the number of people allowed in a premises or part of a premises, thus preventing overcrowding which can lead to crime and disorder, and concerns over public safety.		
Child	Any person who is under the age of 18 years.		
Club Premises Certificate	A Licence to supply alcohol to members of a Qualifying Club and sell it to guests on the premises without the need for any member or employee to hold a Personal Licence.		
Council	As far as this Policy is concerned, any reference to Council shall be interpreted as the Licensing Authority.		
Cumulative Impact	Where there is a potential impact on the promotion of the Licensing Objectives of a significant number of licensed premises concentrated in one area.		
Designated Premises Supervisor	A specified individual, holding a Personal Licence, who is responsible for the day-to-day running of the business and whose name will appear on the Premises Licence.		
Interested Parties	Bodies or individuals who are entitled to make relevant representations or seek a review of a Premises Licence. This group includes:		
	<ul> <li>A person, or body representing persons, living in the vicinity of the premises in question.</li> <li>A person involved in a business in the vicinity of the premises in question.</li> <li>A body representing persons involved in such businesses, eg: a trade association.</li> </ul>		
"In the vicinity of"	Whether or not an individual resides "in the vicinity of" the licensed premises is ultimately a matter of fact to be decided by the courts, but initially licensing authorities must decide if the individual or body making a representation qualifies as an interested party. In making their initial decision, licensing authorities should consider, for example, whether the individual's residence or business is likely to be directly affected by disorder and disturbance occurring or potentially occurring on those premises or immediately outside the premises. In essence, the decision will be approached with common sense and individuals		

	living and working in the neighbourhood or area immediately surrounding the premises will be able to make representations.		
Late-Night Refreshment	The supply of hot food and drink between the hours of 11pm and 5am for consumption on or off the premises.		
Licence Types	<ul> <li>Premises</li> <li>Club Premises Certificate</li> <li>Personal Licence</li> <li>Provisional Statement</li> <li>Temporary Events Notice</li> </ul>		
Licensable Activities	<ul> <li>The sale of alcohol by retail</li> <li>The supply of alcohol by or on behalf of a club to, or to the order of, a member of a club</li> <li>The provision of regulated entertainment</li> <li>The provision of late-night refreshment</li> </ul>		
Licensing Objectives	<ul> <li>Prevention of Crime and Disorder</li> <li>Public Safety</li> <li>Prevention of Public Nuisance</li> <li>Protection of Children from Harm</li> </ul>		
Licensing Qualification	Qualification obtained from the British Institute of Innkeeping and a requirement for a Personal Licence.		
Operating Schedule	<ul> <li>This forms part of the completed application form for a Premises Licence and must promote the 4 Licensing Objectives.</li> <li>It must include: <ul> <li>(a) the relevant licensable activities;</li> <li>(b) the name and address of the person holding the licence;</li> <li>(c) the name of the premises;</li> <li>(d) the times during which the applicant proposes that the relevant licensable activities are to take place;</li> <li>(e) any other times during which the applicant proposes that the premises are to be open to the public;</li> <li>(f) the location of licensable activities on the premises;</li> <li>(g) where the applicant wishes the licence to have effect for a limited period, that period;</li> <li>(h) where the relevant licensable activities include the sale by retail of alcohol, prescribed information in respect of the individual whom the applicant wishes to have specified as the Designated Premises Supervisor;</li> <li>(i) whether the relevant licensable activities include the supply of alcohol, whether such sales are proposed to be for consumption on the premises on or off the premises, or both;</li> <li>(j) the licensed area identified by a scaled map;</li> <li>(k) a scale drawing of the internal arrangements of the premises;</li> </ul> </li> </ul>		
Personal Licence	A Licence to authorise individuals to sell or supply alcohol or authorise the sale or supply of alcohol for consumption on or off the premises for which a Premises Licence is in force for the carrying on of that activity. Valid for 10 years.		

Premises Licence	A Licence in respect of any premises, such as land or buildings under public ownership within the community that are to be used for one or more licensable activities. Valid for an indefinite period unless reviewed.			
Proprietary Clubs	Clubs run commercially by individuals, partnerships or businesses for the purpose of profit.			
Provisional Statement	A Licence where premises are being constructed or extended or substantially changed structurally.			
Qualifying Club	<ul> <li>Where members have joined together for particular social, sporting or political purposes and then combine to buy alcohol in bulk as members. Examples of Qualifying Clubs are:</li> <li>Conservative, Labour and Liberal Clubs</li> </ul>			
	<ul> <li>Royal British Legion</li> <li>Ex-Servicemen's Club</li> <li>Working Men's Clubs</li> <li>Social and Sports Clubs</li> </ul>			
	A Qualifying Club can, however, obtain a Premises Licence if it wishes to offer its facilities commercially for use by the general public.			
Regulated Entertainment	Entertainment that is provided to members of the public, to members of a qualifying club and is an event held with a view to profit. This includes:			
	<ul> <li>(a) Performance of a play</li> <li>(b) An exhibition of a film</li> <li>(c) Indoor sporting event</li> <li>(d) Boxing or wrestling entertainment (indoors or outdoors)</li> <li>(e) Performance of live music</li> <li>(f) Any playing of recorded music, except incidental</li> <li>(g) Performance of dance</li> </ul>			
Relevant Offences	As set out in Schedule 4 to the Licensing Act 2003.			
Relevant Representations	Representations (objections) made by authorised persons, interested parties and responsible authorities.			
Responsible Authorities	This group can make relevant representations and includes Public Bodies such as:			
	<ul> <li>The Chief Officer of Police</li> <li>The Fire Authority</li> <li>The Local Enforcement Agency for the Health and Safety at Work etc Act 1974</li> <li>The Local Authority (Environmental Health, Planning)</li> <li>Any body that represents those who are responsible for, or interested in, matters relating to the Protection of Children from Harm.</li> <li>Any Licensing Authority, other than the originating Licensing Authority, in whose area part of the premises are situated.</li> </ul>			

SAG	Safety Advisory Group. An advisory body whose sole purpose to offer advice and guidance on event organisation.	
Temporary Events Notice	A Licence for the temporary carrying on of the sale of alcohol, provision of regulated entertainment or late-night refreshment at a premises not otherwise authorised by a Premises Licence or Club Premises Certificate. This Notice is subject to certain limitations as laid down by the Licensing Act 2003.	

#### (07/09/07) Laura Driscoll - BBPA response Bracknell Forest 2007.doc



From: Dr Martin Rawlings MBE, Director Pub & Leisure Direct Line: 020 7627 9141 E-mail: <u>mrawlings@beerandpub.com</u> Market Towers I Nine Eims Lane London SW8 5NQ Ielephone: 020 7627 9191 facsimile: 020 7627 9123

facsimi/e: 020 7627 9191 facsimi/e: 020 7627 9123 enquiries@beerandpub.com www.beerandpub.com



6th September, 2007

Licensing Section Environment & Leisure Department Bracknell Forest Borough Council Time Square Market Street Bracknell RG12 1JD

#### Dear Sirs,

#### **RE: LICENSING ACT 2003 - REVIEW OF LICENSING POLICY**

The British Beer & Pub Association (BBPA) represents brewing companies and their pub interests, and pub owning companies, accounting for 98% of beer production and around two thirds of the 60,000 pubs in the UK. Many of our members own and run pubs in the Bracknell Forest area. The Association promotes the responsible sale of alcohol and management of licensed premises. It has a range of good practice information and guidance for member companies, which includes security in design, drugs, drinks promotions, noise control and health and safety.

The BBPA believes that the implementation of the Licensing Act 2003 has been successful to date and is encouraged by reports of decreased levels of disorder associated with licensed premises. We welcome this opportunity to provide comments as part of this licensing policy review. This response is also supported by BII, the professional body for the licensed retail sector. Our main observations are as follows.

#### General

The Association Is disappointed that a number of the comments we submitted as part of the previous consultation on the licensing policy for Bracknell Forest Borough Council were not taken into account. A copy of our 2004 response is attached, and our remaining concerns are highlighted below. Overall, the policy remains over-prescriptive with regard to the information expected to be included in operating schedules, much of which would not easily translate into conditions on a licence.

The draft policy contains some very specific expectations in the section on Premises Licences and Club Premises Certificates Applications which we believe could give rise to the same complaint as was dealt with by the Judicial Review of the Canterbury City Council policy. The judgement in that case clearly stated that licensing authorities should not mislead applicants into believing that they must meet certain requirements. The expectations listed in the draft policy could be construed as the licensing authority requiring applicants to offer a significant number of restrictions in their operating schedules. While the policy rightly recognises one of the key principles of the Licensing Act, which is that every application must be treated on its own merits, it would be helpful to applicants, responsible authorities and interested parties to make it very clear that the Council <u>cannot</u> attach conditions unless they are either volunteered by the applicant or are determined by the licensing authority following representations being upheld from responsible authorities or interested parties.

#### Section 1: Introduction to the Policy

Paragraph 1.12 states that the Licensing Authority will consult with interested parties and responsible authorities on all applications. Applicants are obliged to send copies of their application to the responsible authorities and advertise it for the benefit of interested parties. Responsible authorities and interested parties are able to make relevant representations on applications where they have concerns relating to the licensing objectives. There is, however, no basis for the Licensing Authority to consult on each application. In the event that no representations are received on an application, the Licensing Authority must grant the licence.

#### Section 2: Licensing Objective 1: Prevention of Crime and Disorder

We refer you to our previous comments (enclosed) with regard to paragraph 2.6(d) and (f). The requirement in 2.6(e) for new applications to liaise with the Thames Valley Police Crime Reduction Team in writing in order to satisfy the crime and disorder objective cannot be imposed on applicants, and in the absence of any relevant representations on an application it would be unlawful to refuse to grant it on the grounds that such liaison did not take case. We would request that the policy be amended to "recommend" that where applicants are concerned or unsure about the promotion of this particular licensing objective, they contact the police for advice.

With regard to paragraph 2.11, we would again refer you to our previous comments on the expectation for applicants to be aware of local extremist groups etc. and take into consideration the potential impact on privacy or religious freedom. We respectfully request that this paragraph is deleted from the policy.

#### Section 3: Licensing Objective 2: Public Safety

The current policy rightly states in paragraph 1.16 that it does not intend to duplicate existing legislation and regulatory regimes. Nevertheless, we remain concerned that paragraph 3.5(a) to (e) and paragraph 3.18 would duplicate the requirements of fire safety legislation. Paragraph 3.18 would also duplicate general health and safety law and the access provisions of the Disability Discrimination Act 1995. We refer you to our previous comments on duplication, and request that these references be deleted from the policy.

The DCMS Guidance issued under Section 182 of the Licensing Act clearly states that licence conditions should not seek to address public health. With regard to paragraph 3.11, there is no legal basis for protecting the hearing of customers and such a requirement goes beyond the scope of the Licensing Act 2003. The Association did comment previously on this point, and we would once again request the deletion of this reference.

#### Section 4: Licensing Objective 3: The Prevention of Public Nuisance

As a member of the Live Music Forum, the Association takes this opportunity to reiterate its previous comments on paragraph 4.5 with regard to ensuring that live music and other cultural activities are not undermined.

Paragraph 4.7 places an expectation on applicants to demonstrate what measures they will take to prevent customers consuming excess alcohol whilst on the premises, for example training. Since licensees are obliged to comply with the Licensing Act itself with regard to the responsible sale of alcohol and not serving drunks, we would contend that any conditions of this nature are unnecessary.

#### Section 5: Licensing Objective 4: Protection of Children from Harm

Again, we are concerned about potential duplication of other legal requirements in this section. Paragraph 5.2 requires, where appropriate, measures in the operating schedule to demonstrate the prevention of the sale of alcohol and illegal substances to children. Firstly, since the sale of alcohol to under 18s is already against the law, we do not believe this is necessary. The BBPA is extremely supportive of Challenge 21 and PASS. Indeed, the Association has been very active in promoting its 'Challenge 21' campaign and is gratified at the success that this has had in ensuring compliance with the law. We would not however wish to see this translated into a condition of licence since by its nature it is a itself a 'due diligence' approach to securing compliance with the law.

The reference to illegal substances is unnecessary because there is separate law on drugs in licensed premises. The Association made the point in its previous response that not all licensed premises will have problems with drugs. Any premises which does should, in any case, be subject to a review of its licence. Paragraph 5.6 also duplicates a legal requirement under the Licensing Act.

Paragraph 5.7(c) is potentially misleading as there is no legal basis to require separate areas for children under the age of 18.

Paragraph 5.9 should state that licensees will only be expected to consider these issues where necessary, rather than as a matter of course.

While the policy could recommend the Portman Group Code of Practice to licensees, (paragraph 5.14), it should not expect licensees to refer to it in their operating schedules.

#### Section 6: Premises Licence

Paragraph 6.1 states that the premises licence is valid indefinitely "subject to occasional review". Premises licences are only subject to review in the event of relevant representations being made in relation to the licensing objectives by responsible authorities or interested parties.

We appreciate that the legal period of notice for Temporary Event Notices can be rather short in some cases, and that a longer period would be helpful. The suggestion of "at least three months" seems, however, a little excessive. We would also point out, that such applications cannot be rejected on the basis that they were not submitted at least three months in advance, provided they meet the minimum legal criteria.

Paragraph 6.6 gives particular emphasis to the protection of children from harm, which is contrary to the advice contained in the DCMS Guidance which clearly states that all licensing objectives must be given equal weight.

The paragraphs on Amusement with Prizes and Disability Access are covered by separate regulatory regimes and are therefore outside the scope of the Licensing Act. We request that paragraphs 6.25 to 6.28 are deleted from the policy.

We would suggest the inclusion of a reference in paragraph 6.30 to supporting evidence

Page 3

Page 4

being available to support representations for a cumulative impact policy, in order to ensure that the process described reflects that contained in Chapter 13 of the DCMS Guidance.

#### Section 8: Personal Licences

While the contact details of the DPS should be available at the premises, there is no legal requirement for these to be "displayed" as required in paragraph 8.4. We appreciate that there are some premises where this might be appropriate, such as in the example given. However, it may not be appropriate for some other licensed premises, where the DPS could be targeted, for example by a customer who has been barred. We would request, therefore, that this paragraph is amended to refer to the contact details being available rather than requiring them to be displayed.

#### Section 12: Enforcement

We welcome the risk based approach to enforcement advocated by the policy and would further recommend the recognition of the Hampton principles of inspection and enforcement in this section, which include the following:

- No inspection should take place without a reason
- Regulators should recognise that a key element of their activity will be to allow or even encourage, economic progress and only to intervene when there is a clear case for protection

The Association assumes that the Council is generally content with the Licensing Policy as it stands, since there is no indication of any changes that the Council is minded to make in the light of its experience of the new licensing regime, or the recently published revised Government Guidance to the Licensing Act 2003. We are concerned, however, that the Council may receive representations for change to which we will be unable to respond until *after* the policy is approved by the Council. We would take this opportunity, therefore, to highlight the following, which we would not support being included in the final policy document as they are beyond the provisions of the Licensing Act.

- applications to be completed in a specific manner, other than that prescribed in regulations
- blanket or standard conditions on licences eg. CCTV, hours, use of polycarbonate/plastic glasses, capacity limits, membership and attendance at Pubwatch meetings, minimum pricing requirements etc.
- the Designated Premises Supervisor to be on the premises at all times, or to have a specific level of experience, training or qualification in addition to the personal licence qualification etc.
- written authorisation for the sale of alcohol
- more than one personal licence holder on the premises
- measures that duplicate existing legislation, eg. health and safety (eg. smoking, fire etc.) or disability provisions

We trust that you will find these comments helpful and look forward to any response you may have. We would also appreciate being listed as a consultee in any further licensing related consultations.

Yours sincerely,

Martin Rawlings

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Dr Martin Rawlings

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**Environment and Leisure Department** 

## Memorandum



То:	Licensing Panel	Date:	12 June 2007
From:	Environmental, Health and Safety Section	Ext:	2558
cc:		Ref:	
Subject:	Review of Licensing Policy, Dec 2004		

#### Environmental Protection (Obj 3 - Prevention of Public Nuisance) response

My comments:

#### 4.3 – additional

(g) measures to ensure litter from smoking and the prevention for the potential for fire are provided for patrons.

(h) Measures to control noise associated with Patrons, particularly ate at night which use outside areas to smoke, whether designated as smoke shelters or otherwise.

6.9 Pool of conditions - many are no longer regarded as valid, perhaps we need to review these too.

6.1% HSE ought to be in the list as premises for Obj 2.

Jane Williams Senior Environmental health Officer

Jane Williams Senior Environmental Health Officer Licensing Section, Environment and Leisure Department, Bracknell Forest Borough Council, Time Square, Bracknell RG12 1JD Greene King Brewing and Retailing Ltd., Westgate Brewery, Bury St Edmunds, Suffolk IP33 1QT,

6<sup>th</sup> September 2007

Dear Sir/Madam,

#### Re: Review of Statement of Licensing Policy

We are responding to your consultation process prior to the review of your statement of licensing policy on behalf of Greene King Pub Partners the tenanted/leased division of the company. We hold the premises licence for these outlets and trust you will take account of our submission on the closing date, as we received no notification of the consultation or the deadlines.

We are concerned that your policy is over prescriptive and requiring too much detail within the Operating Schedule which would then become conditions on the licence. This level of detail will not be a requirement for the majority of licensed premises to ensure the promotion of the licensing objectives. It is up to the applicant to demonstrate how they will promote the licensing objectives and run their business and not the remit of the Licensing Authority.

Requirements specified in the policy, which relate to the Operating Schedule amount to a prejudgement on the premises and this is not in the spirit of the Licensing Act 2003.

#### Conditions

Blanket or standard conditions cannot be imposed under the Licensing Act 2003 (Section 18). There is not enough recognition within the policy that additional conditions, other than those arising from the applicant's Operating Schedule, can only be imposed following valid objections upheld at a hearing on the grounds of one of the licensing objectives.

There are a number of examples of a blanket approach in Sections 2-6 and the policy seems to suggest that the Council and other interested parties should form a view as to what measures may be necessary to meet the licensing objectives (Section 6.1). Section 17 of the Licensing Act confirms that the Operating Schedule should:

- State the relevant licensable activities and when they will take place
- Include the name of the DPS where alcohol is to be sold
- Specify whether sales of alcohol are on or off the premises
- Contain the steps that will be taken to promote the licensing objectives

It is for applicants to demonstrate how they will promote the licensing objectives and in the absence of representations in respect of the application the Licensing Authority must grant it. It would be helpful for clarity and balance if the quotes from Government Guidance Section 9.2 and 10.11 were included:

"A hearing is not required where an application has been lawfully made and no responsible authority or interested party has made a representation. In these cases, the licensing authority must grant the application in the terms sought, subject only to conditions which are consistent with the operating schedule and relevant mandatory conditions in the Act."

"The licensing authority may not impose any conditions unless its discretion has been engaged following receipt of relevant representations and it has been satisfied at a hearing of the need to impose conditions."

#### **Duplication of Existing Legislation**

Although your Section 1.16 states that you do not intend to duplicate existing legislation this is at odds with later statements in the policy and some examples may be seen in Section 3.5 - 3.6, Section 3.11

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and Section 6.27 - 6.28. The Licensing Act should not be seen as a mechanism for the enforcement of other legislation.

## Prevention of Crime and Disorder

In respect of Section 2.11 we agree that licensees should be aware of local issues that may affect their businesses but believe it is unreasonable to expect any more than awareness of local extremist groups. Taking into consideration the potential impact on privacy or religious freedom goes beyond the remit of the Licensing Act and we suggest this section be removed.

We hope that you will find these comments both helpful and constructive and will be taken into account when revising your licensing policy. We would also ask to be a part of any further consultation should there be consideration of any significant change to your existing policy.

Yours Faithfully,

Jeremy Veitch Licensing Manager



Bracknell Town Council

Town Clerk Mary Harris

ENVIRONMENT AND LEISURE DEPARTMENT RECEIVED Head of Trading Standards and Services -6 SEP 2007

BRACKNELL FOREST BOROUGH COUNCIL

Passed To:

5<sup>th</sup> September 2007

Dear Rob,

Rob Sexton

Time Square Market Street

Bracknell **RG12 1JD** 

#### **Review of Licensing Policy** Re:

Bracknell Forest Borough Council

Further to your request for comments on the current Licensing Policy the Town Council finds the current system is working effectively and has no comments to make on the Licensing Policy.

The Town Council would be pleased to be further informed of any proposed changes to the Licensing Policy.

Yours sincerely,



**Councillor Chas Baily Chair of Recreation and Environment Committee** 

Brooke House, High Street, Bracknell, Berkshire RG12 ILL

Tel: 01344 420079 Fax: 01344 424015 Web: www.bracknelltowncouncil.gov.uk

VAT No. 200 4162 35

#### ENVIRONMENT AND LEISURE BRACKNELL LAWN TENNIS CLUB EPARTMENT ECEIVED



1 3 AUG 2007

BRACKVELL FOREST BOROUCH COUNCIL Passed To: Bracknell Berkshire RG12 2SJ

01344 420981

Licensing Section Bracknell Forest Borough Council Time Square Market Street Bracknell RG12 1JD

10 August 2007

Dear Sir

#### LICENSING POLICY

I refer to your letter of 2 July, asking for comments on the current Licensing Policy.

Since this Club is run only by volunteers, and its need is for an alcohol licence only, the operation of the Licensing Policy is relatively simple for us, and has been seen to run effectively.

I would like to make one suggestion. We operate with a basic Licence, allowing us to open the Bar for set hours. In addition we apply for an extension of opening hours, perhaps 3 or 4 times per year. In order to apply for such an extension, I have to fill out a complicated set of forms, supplying a great deal of information which you surely have already. Could this procedure be simplified?

Yours sincerely

David PASSBY Secretary

## **Robert Sexton - Review of Licensing Policy**

From:"Clerk" <binfieldparish.council@btinternet.com>To:<robert.sexton@bracknell-forest.gov.uk>Date:01 August 2007 15:13Subject:Review of Licensing Policy

With reference to your recent consultation, at a recent Council meeting the Binfield Parish Council made the following comments:

1. Neighbours of premises requesting to extend or vary their licences should be directly consulted, with a requirement for the applicant to advertise more widely the proposed changes.

2 The Licensing Authority should not be required to grant a licence if no objections are made. The Licensing Authority should be able to refuse to grant a licence if it is considered inappropriate with reasonable grounds for doing so.

Many thanks Amanda Sculley Clerk Binfield Parish Council

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 From:
 Li

 To:
 R

 Date:
 19

 Subject:
 Free

Licence All Robert Sexton 19 July 2007 14:41 Fwd: Licensing Policy

>>> "Administration, Crowthorne Parish Council" <<u>admin@crowthorneparishcouncil.wanadoo.co.uk</u>> 19/07/07 >>> In response to letter from Robert Sexton of 3 July 2007, re: Licensing Policy - Licensing Act 2003, I would like to confirm that Crowthorne Parish Council's halls for hire do not sell any alcohol. Our hirers predominantly bring their own alcohol to give away. Very occasionally a hirer obtains a license to sell alcohol, but within the last year this has happened only once. So therefore Crowthorne Parish Council has not been affected by the Licensing Policy and feels unable to comment. 1

Regards

Joanna Robertson Admin Assistant Crowthorne Parish Council

## **Robert Sexton - Licensing Policy - Licensing Act 2003**

From:	"Annemarie Edwards" <a.edwards@winkfieldparishcouncil.gov.uk></a.edwards@winkfieldparishcouncil.gov.uk>
	<robert.sexton@bracknell-forest.gov.uk></robert.sexton@bracknell-forest.gov.uk>
To:	
Date:	19 July 2007 10:56
Subject	Licensing Policy - Licensing Act 2003
oubject.	

Dear Robert

Everything fine with Winkfield Parish (Carnation Hall) - to be perfectly frank we have not experienced any difficulties (fingers crossed!!). Regards.

**Annemarie Edwards** 

Clerk Winkfield Parish Council Council Offices, Fernbank Road, Ascot, Berkshire SL5 8JW Tel: 01344 885110 Fax 01344 885113



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# Agenda Item 7

#### LICENSING AND SAFETY COMMITTEE 4 OCTOBER 2007

### NEIGHBOUR NOTIFICATION - REVIEW (Director of Environment and Leisure)

### 1 PURPOSE OF DECISION

- 1.1 At the Licensing and Safety Committee on 1 February 2007, it was agreed that notification letters would be sent to residents who were immediate neighbours of any premises subject to new and variation applications for premises licences.
- 1.2 It was agreed that officers would provide an update to this Committee in relation to experience gained from to the Neighbour Notification procedure.

#### 2 **RECOMMENDATION**

2.1 That the Neighbour Notification procedure is continued for all new and variation applications for premises licences under the Licensing Act 2003.

## 3 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS

#### **Borough Solicitor**

3.1 The situation needs to be closely monitored and kept under review.

#### Borough Treasurer

3.2 There is no significant financial impact incurred as a result of this procedure. Any costs will be met within existing resources.

#### Impact Assessment

3.3 There are no implications identified.

#### 4 SUPPORTING INFORMATION

- 4.1 The introduction of the use of notification letters is in addition to the statutory requirements that are already in place for applicants to advertise applications in a local newspaper and on a blue notice outside the premises. The letter contains the name of the premises, brief details of the application and how to get further information or make representations
- 4.2 During the period 1 April 2007 to 31 July 2007, the Licensing Section received 3 new licence applications and 12 variation applications. The results of the neighbour notification procedure have been set out in the table below. The columns show the name of the premises, the number of letters sent to 'neighbours', the number of representations received from those who were sent letters and the number of representations received from those who were not sent a letter.

Premises	Number of letters sent	Representations received	Additional representations
Co-op Owlsmoor	10	0	0
Lily Hill Park Trader	14	1	0
Hanworth Social Club	2	0	0
Gold Cup	14	6	11
Running Horse	25	4	0
Royal Oak	6	5	4
Woodcutters	10	2	0
Waterloo Hotel	12	3	1
Bird in Hand	13	0	1
Crown Wood	9	0	1
Rackstraws	13	1	0
Royal Hunt	14	2	0
Dukes Head	10	2	2
Swinley Forest Golf Club	5	0	0
Shepherds House	3	0	0

- 4.3 Many of the variation applications were related to the use of external areas at premises due to the Smokefree legislation which came into effect on 1 July 2007. In relation to these applications, letters were sent to all properties bordering the outside areas of the premises, in accordance with the Neighbour Notification procedure.
- 4.4 It appears that the number of representations received in respect of applications has not drastically increased as a result of implementation of the neighbour notification procedure. From the analysis, a small amount of positive comments have been received from persons who are pleased that they have been notified. A similar amount of negative comments have been received from persons who were not sent letters as they were outside the terms of the notification policy. This will always be a potential issue no matter how wide the Policy is set to apply. From the results it is not unreasonable to conclude that the current procedure is working well, both for applicants and local residents. It sets reasonable parameters for the purposes of notification having proper regard to where the most likely impact may arise. Accordingly, it is recommended that the Policy continue to be applied without alteration.
- 4.5 In paragraph 8.52 of the Guidance issued under section 182 of the Licensing Act 2003, it states that "It is open to licensing authorities to notify residents living in the vicinity of premises by circular of premises making an application, but this is not a statutory requirement". Also, LACORS (the Local Authorities Coordinators of Regulatory Services) have stated that it is a matter for local authorities if they wish to undertake additional advertising outside of the statutory requirements, but that care must be taken to ensure that there could be no accusation of bias or indication as to preference to the outcome of the application process.

Background Papers Guidance issued under section 182 of the Licensing Act 2003 Neighbour Notification Procedure – attached to this report as Annex A

<u>Contact for further information</u> Laura Driscoll, Licensing Section, 01344 352517 laura.driscoll@bracknell-forest.gov.uk

## **GUIDANCE - Neighbour Notification**

This procedure will ensure that persons within the Borough who may be affected by applications for premises licences will be directly notified of any such applications.

Neighbour notification will allow immediate neighbours full opportunity to consider the application and respond if appropriate.

This system aims to ensure consistency with the approach used by Development Control in relation to publicising planning applications.

The process will begin when any one of the following is received:

- Application for new premises licence
- Application to vary premises licence
- Application for new club premises certificate
- Application to vary club premises certificate
- Application for gambling premises licence

When the application has been logged on M3, Admin will produce an A4 sized Ordnance Survey extract, which will be kept with the application. On this extract, the properties identified for direct neighbour notification by letter should be marked or highlighted. Details below give guidance on how these properties will be identified.

Admin will then send letters to those properties identified, giving brief details of the application and the procedure should the property wish to do make representations.

The application file will then be forwarded to the Licensing Officer. The officer should complete the validation of the application as appropriate, then a site visit should be arranged at the earliest convenience.

During the site visit, the Licensing Officer should ensure that the premises has displayed the appropriate statutory notice. The Officer will then check whether the letters sent by Admin to the neighbours are sufficient.

Things the officer should be looking out for are:

- Properties sub-divided into flats or smaller units
- New properties not shown on Ordnance Survey extract
- Changes to names of properties

If further properties are identified, the Licensing Officer should note details and pass these to Admin for further letters to be sent as soon as possible.

Where a further application is then received in respect of the same site, the Admin officer should check whether any further properties were identified during the last site visit of the Licensing Officer.

### NB. Use of Discretion

The Licensing Officer is expected to use judgement in circumstances where

- (a) other parties, not identified under these notes, may reasonably be considered to be affected.
- (b) distances between buildings, or other circumstances, are such that notification in precise accordance with the above guidance is considered unnecessary.
- (c) the premises is in a rural location, in which case any neighbour who might reasonably be construed to be affected should be notified.

#### Guidance on how to identify properties to be notified

Properties to be notified are as follows:

- Properties immediately adjacent to premises (both sides)
- Properties immediately in front of premises (opposite side of road)
- If the premises has (or proposes to have) an outside area to the rear or side of the premises, properties bordering the outside area of the premises should also be included

# Agenda Item 8

#### LICENSING AND SAFETY COMMITTEE 4 OCTOBER 2007

### MANUAL OF INSPECTION STANDARDS (Director of Environment & Leisure)

### 1 INTRODUCTION

- 1.1 At present Taxis and Private Hire vehicles licensed by the Council are inspected for both mechanical and general condition at regular periods by the workshop at the Depot. From the New Year it is expected that due to changes within that work area it will no longer be possible for such inspections to be carried out at the site.
- 1.2 The purpose of this report is to advise members of actions being taken to provide new testing facilities and to ask members to consider and approve the testing criteria that will be applied.

## 2 **RECOMMENDATION**

#### That the Committee

- i) notes the proposals for the provision of new testing facilities and
- ii) considers and approves the Manual of Standards document as an appropriate standard for the testing of such vehicles.

## 3 ADVICE RECEIVED FROM

#### Borough Solicitor

3.1 The legal implications are including within the report.

#### Borough Treasurer

3.2 The proposals should be cost neutral for the Council as highlighted in the report.

Impact Assessment

3.3 Not applicable.

#### Strategic Risk Management Issues

3.4 There are no issues identified.

#### 4 SUPPORTING INFORMATION

4.1 The Licensing Section has been advised that it is unlikely that the Depot Workshop will be able to continue with the testing of vehicles beyond December 2007. The authority therefore has to consider other arrangements to ensure that it can satisfy

itself that the condition of the vehicle is both fit and suitable for its use as a means of public transport.

- 4.2 To measure the mechanical condition of the vehicle it is suggested that the MOT is the appropriate test to apply. Given the use to which a licensed vehicle is put through, other tests including paintwork and interior condition alongside standard tests on fire extinguishers, restraining fixtures for wheelchairs, steps for aiding entry and the taxi meter used for calculating the fare should also be included.
- 4.3 The vehicle workshop is not registered as an MOT station and therefore the taxi owner must in addition to the Council test, submit the vehicle for an MOT test. This means that they will pay £51.00 for an MOT and £58.95 for the Council test. Sometimes these tests can be within weeks of each other.
- 4.4 It is intended to combine these tests and thereby reduce the financial burden upon taxi owners. This will be achieved by the appointment of a MOT registered station to carry out both tests
- 4.5 Presently the taxi owner is required to pay a fee for the test and book an appointment through the Reception at Time Square. Internal re-charging arrangements are in place to charge the Licensing Section for the work carried out by the vehicle workshop at an agreed rate. It is proposed that the Council enter into a Service Level Agreement with one or more suppliers which will set out those tests to be carried out in addition to the MOT together with reasons for failure. These will be set out in the Manual of Standards attached to the report as Annex A.
- 4.6 It is proposed that as part of the Service Level Agreement, the successful supplier will be required to make arrangements for the booking of appointments, collection of fees and forwarding of information to the Licensing Section on the results of testing. These arrangements should streamline the process for the taxi owner, reduce their costs and the administrative burden for the Council.
- 4.7 The outsourcing of this work will be budget neutral for the Licensing Section as the service will be charged by an outside provider rather than the vehicle workshop for the service provided.

#### Background Papers

<u>Contact for further information</u> Robert Sexton, Environment & Leisure Department – 01344 352580 <u>robert.sexton@bracknell-forest.gov.uk</u>

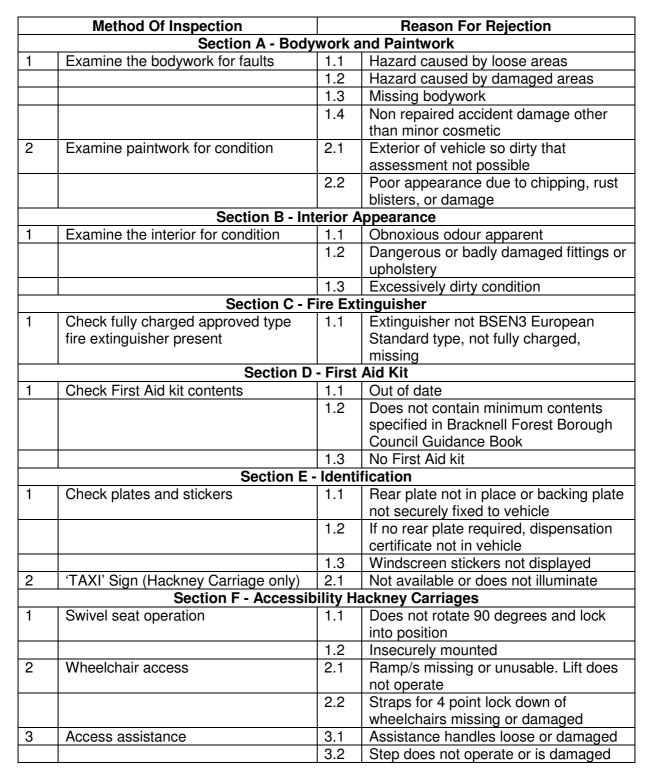
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## **BRACKNELL FOREST BOROUGH COUNCIL**

## HACKNEY CARRIAGE/PRIVATE HIRE VEHICLE

### **Manual of Inspection Standards**



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## Agenda Item 9

## INFORMATION

## LICENSING AND SAFETY COMMITTEE 4 OCTOBER 2007

#### GAMBLING ACT 2005 – IMPLEMENTATION (Director of Environment and Leisure)

### 1 INTRODUCTION

1.1 The Council has been able to accept applications for gambling premises licences since 21 May 2007. The deadline for applications to ensure continuation rights for existing operators was 31 July 2007, and the Gambling Act came into effect on 1 September 2007.

#### 2 SUPPORTING INFORMATION

- 2.1 The Licensing Section received 13 applications for gambling premises licences within the transition period, prior to the deadline to ensure continuation rights. The applications can be broken down as follows:
  - (a) 10 betting premises
  - (b) 2 adult gaming centres
  - (c) 1 bingo premises
- 2.2 All of the applicants used the 'fast track' transitional procedure, which means that they were existing operators and they accepted all the default and mandatory conditions relevant to their type of licence as specified in the Act. The licences were all issued at the end of August and were sent out prior to the commencement date of 1 September 2007.
- 2.3 Organisations which provide facilities for betting, adult gaming, bingo and certain other types of gambling must obtain an operating licence from the Gambling Commission. This operating licence number should be entered on the premises licence issued by the licensing authority. The Gambling Commission have a backlog of applications and so have not yet issued operating licences to all applicants, so some premises licences will need to be amended and re-issued when the operating licence number becomes available.
- 2.4 It is hoped that the Licensing Section will be able to visit all premises by the end of 2007 to ensure that the plan on file is an accurate representation of the premises, and to check that the premises is complying with the licence conditions, for example displaying the licence summary at the premises.

#### 3 IMPACT ASSESSMENT

3.1 There are no implications identified.

## 4 STRATEGIC RISK MANAGEMENT ISSUES

4.1 There are no strategic risk management issues identified.

Background Papers Gambling Act 2005 Gambling Commission Guidance to Licensing Authorities (2<sup>nd</sup> Edition) DCMS Gambling Act 2005 – Transitional Arrangements Bracknell Forest Borough Council Statement of Gambling Principles

<u>Contact for further information</u> Laura Driscoll, Licensing Section, 01344 352517 laura.driscoll@bracknell-forest.gov.uk

## Agenda Item 10

## **INFORMATION**

## LICENSING AND SAFETY COMMITTEE 4 OCTOBER 2007

#### ONLINE LICENSING (Director of Environment and Leisure)

### 1 INTRODUCTION

- 1.1 In addition to the information and guidance which can already be found on the Bracknell Forest Borough Council website, officers are now developing an Online Licensing system.
- 1.2 A range of online services in relation to the Licensing Act 2003 will be available, including:
  - Register an application for a licence
  - Request information on how to apply for a licence
  - View details of premises licences
  - View the register of current applications
  - Submit a representation

## 2 SUPPORTING INFORMATION

- 2.1 Online Licensing can already be accessed through a link in the 'Internal Links' section of the Licensing Act 2003 webpage on the Council's website. The link to Online Licensing is not yet available in the 'Do It Online' section of the website as the system is still being tested and developed.
- 2.2 When the system testing is complete, Online Licensing will be promoted to members of the public and applicants through more prominent links on our website.

#### 3 IMPACT ASSESSMENT

3.1 There are no implications identified.

#### 4 STRATEGIC RISK MANAGEMENT ISSUES

4.1 There are no strategic risk management issues identified.

Background Papers None

<u>Contact for further information</u> Laura Driscoll, Licensing Section, 01344 352517 laura.driscoll@bracknell-forest.gov.uk This page is intentionally left blank

## Agenda Item 11

### LICENSING AND SAFETY COMMITTEE 4 OCTOBER 2007

## STREET COLLECTION PERMITS (Director of Environment & Leisure)

#### 1 INTRODUCTION

- 1.1 At present the Council restricts the number of Street Collection permits to be issued throughout the Borough and at specified locations.
- 1.2 A letter has been received from Mr Parnell on behalf of the Meadows Shopping Centre requesting an extension in the number of permits to be issued at the site. This letter is attached to this report as Annex A.

#### 2 **RECOMMENDATION**

That the Committee

i) agree that the number of Street Collection permits available for issue at the Meadows Shopping Centre increase from 50 to 75 per calendar year.

#### 3 ADVICE RECEIVED FROM

#### Borough Solicitor

3.1 The legal implications are contained within the report.

Borough Treasurer

3.2 There are no financial implications identified within this report.

Impact Assessment

3.3 Not applicable.

Strategic Risk Management Issues

3.4 There are no implications arising from this report.

#### 4 SUPPORTING INFORMATION

4.1 At present the Council has adopted the provisions of the Police, Factories etc. (Miscellaneous Provisions) Act 1916 to control the collection of money for charitable purposes on a street or in a public place. This allows the Council to issue permits together with conditions which control amongst other things the dates and times, the places, the actions and number of collectors, and provision of an audit trail for the money collected. In addition the Council has a policy which controls the number of collections carried out within the Borough which aims to limit annoyance to residents and provides for reduced competition to charities to allow for beneficial collections.

- 4.2 The outside areas at The Meadows in Sandhurst is a 'public place' for the purpose of the legislation. At present the Council policy permits up to 50 collections at the site per year with only one collection of any single day. The letter attached has been received from Hartnell Taylor Cook, the management agents for the Meadows Shopping Centre, and it requests the removal of the present 50 limit with a raise to 75 at a minimum.
- 4.3 Limits have been imposed by the Council in the past as there have been concerns that unlimited permits could be detrimental to both residents using the public area and to charities who are competing for finite resources. The area at the Meadows is a 'public area' for the purpose of the legislation but it is also private land under the control of Hartwell Taylor Cook the management company. Any person wishing to conduct a charitable collection at the site must also have the permission of the company.
- 4.4 It is in the best interests of the management company to properly manage collections to avoid complaints from both visitors, businesses on the site, and charities. I can confirm that I have no record of complaints from visitors to the site regarding the holding of collections. In a time of self regulation and light touch enforcement increasing the number of permits available would seem to be an appropriate response to the request given the lack of complaints regarding the site.

Background Papers Licensing & Safety Committee – 9 July 2003

<u>Contact for further information</u> Robert Sexton, Environment & Leisure Department – 01344 352580 <u>Robert.sexton@bracknell-forest.gov.uk</u>

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Annex A



The Meadows Shopping Centre, Marshall Road, College Town, Sandhurst, Berks GU47 0FD Tele/Fax: 01276 316440 Mobile: 07720217500

Licensing Section 1<sup>st</sup> Floor South Time Square Market Place Bracknell RG12 1JD

17<sup>th</sup> August 2007

Dear Laura,

## Re: Allocation of Street Permits for the Meadows Shopping Centre

I wish to apply for an increase in the number of street collection permits allocated to this centre from the current 50 permits to a minimum of 70 permits per annum.

The present 50 permits may appear to be excessive however, it does not compare to the number of charity applications I receive each year which is in the region of 150 applications.

Registered charities are generally supported by volunteers and like many people these volunteers have to work and can only make themselves available at weekends. It is difficult, but I do try to accommodate as many charities as possible and in the main, these are the recognised national charitable institutions who all fish in the same ocean for contributions to their worthwhile causes!

The national charities are catered for within the 50 permits by being allocated a Saturday collection and there are only 52 Saturdays in a year or thereabouts.

At Christmas time I try to accommodate the local charities of which there are many, and I encourage these charities to obtain the services of local school choirs to produce some form of Christmas cheer and sing carols around the atrium clock feature much to the enjoyment of the customers who visit the centre, and I know from experience, that the children enjoy singing and helping to raise funds for the various local charities.

It is at this time of year that I would like to allow two or three local charities to collect at the centre on any one day leading up to Christmas. The reason for this increase in collections is that due to the vast number of visitors and the centre having just two major stores, customers generally shop for about three hours and this results in a constant turnover of visitors who are not being pestered by the same charity, in addition, the stores stay open much longer at this time of year and the increased number of local charities do benefit from this arrangement.

I do work very closely with your licensing staff and in particular Mrs Elizabeth Thompson and have a good rapport in as much that the centre always accommodates the incumbent Mayor to support their charity of the year and I am reminded often how many permits are available.

The Meadows is private property and I cannot understand the councils' control over which charity collects at the centre, they certainly do not assist in the road repairs and other diverse operations in running this centre!

However, be that as it may, I would request the Licensing Committee to consider my request for an increase in the number of permits allowed for the centre most favourably to ensure that the local charities derive some benefit from the generosity of the local citizens who visit this centre in large numbers at Christmas time.

Yours sincerely,

Kind regards,

Terry Parnell Centre Manager The Meadows